

April 15, 2021

RE: Update on Aeronautical Studies

Dear Mayor Hall,

We hope that this letter finds you well during these busy and challenging times, and that you are achieving important progress on the significant issues and policy demands brought about by the current pandemic situation.

Today, I am reaching out to provide you with an update regarding some of the initiatives that NAV CANADA has been undertaking to assess the air navigation services it offers at a number of locations across the country. We have been very appreciative of the feedback received from elected officials on this topic and value the opportunity to provide this update while continuing to maintain open lines of communication.

Listening to Our Stakeholders

The Aeronautical Study process represents an important mechanism enabling NAV CANADA to assess what services are required to ensure safety and accessibility, as well as to make certain that customers are paying only for services that are truly needed. The cost of services that are in excess of those that are warranted are invariably passed on to operators who pay our service charges.

In this context, the financial impacts of the COVID-19 pandemic added impetus for NAV CANADA to ensure that levels of service are appropriate at 29 locations across the country.

As part of our robust consultation, we have heard from many of our industry stakeholders, as well as community representatives, that they would prefer to see the sector stabilize to some extent before initiating larger scope service changes.

While the basis for our Aeronautical Studies is founded on a much busier traffic environment than what we are seeing today at most locations subject to a study, we are listening and paying close attention to this input from our stakeholders. The valuable input we have received indicates that a balanced approach is warranted as the industry navigates the ongoing pandemic.

Adjusting Course on Level of Service Changes

NAV CANADA has announced that it will maintain air traffic control service to Canadian communities, including Fort McMurray AB, Prince George BC, Regina SK, Saint-Jean QC, Sault Ste. Marie ON, Whitehorse YT and Windsor ON.

We are further committing that there will be no site closures at staffed air traffic control towers or flight service stations across the country at this time. In addition, the Company will suspend Aeronautical Studies currently underway related to remote or northern locations until further notice.

The Aeronautical Studies, which are still in progress, will consider other alternatives to safely streamline operations, including changes to hours of operation. Aeronautical studies that were related to hours of operation from the outset or that are related to Remote Aerodrome Advisory Services will also continue. Appendix A provides further information on the status of Aeronautical Studies.

Additional Aeronautical Studies required for safety and customer-supported operational efficiency reasons or those related to airspace enhancements and weather infrastructure, for example, will continue to proceed.

Moving Forward

In order to further support awareness and effective input from stakeholders, we intend to communicate Aeronautical Study findings through a Notice of Proposal process. This will allow stakeholders to make written representations in regard to specific recommendations, prior to submission of any studies to Transport Canada, over a 60-day period.

We know that many of our stakeholders are eager to hear the results of our studies and we thank you for your patience as we undertake additional assessment work necessary to adjust course. We anticipate undertaking the additional engagement activities later this spring.

Should you have any questions in regard to this update, please do not hesitate to reach out. We thank you for your understanding as we navigate current industry challenges, for the valuable input to date and we look forward to connecting further on this important topic in the near future.

Sincerely,

A handwritten signature in cursive script that reads "Jonathan Bagg". The signature is written in black ink and is positioned above the printed name and title.

Jonathan Bagg
Director, Stakeholder and Industry Relations
NAV CANADA

• **APPENDIX A**
Aeronautical Study Status by Location

Studies being suspended:

- Whitehorse Tower
- Churchill FSS
- Inuvik FSS
- Norman Wells FSS
- Kuujjuarapik RAAS
- Blanc Sablon RAAS
- Natashquan RAAS

Studies proceeding:

- Prince Albert FSS
- Fort St. John FSS
- Fort Nelson FSS
- Port Hardy FSS
- Sept-Iles FSS
- Brandon FSS
- Sydney RAAS
- Flin Flon RAAS
- The Pas RAAS
- Dauphin RAAS
- Dawson Creek RAAS
- Buffalo Narrows RAAS

Studies with potential alternate recommendations:

- Regina Tower
- Prince George
- Windsor Tower
- Fort McMurray Tower
- Sault Ste Marie Tower
- St. Jean Tower
- Peace River FSS
- Lloydminster FSS
- High Level FSS
- Castlegar FSS