

September 14, 2020 Regular Council Meeting
Agenda Item E.9 Handout 32

Facebook interface showing a conversation with Jamie Batting. The interface includes a top navigation bar with search, home, marketplace, and notifications icons. The left sidebar shows the user's profile, inbox, messages, and comments. The main content area displays a conversation with Jamie Batting, including a greeting, a message about joining the downtown community, and a response from the user. The right sidebar shows the user's profile information, labels, suggested labels, activity, and notes.

Facebook Interface:

- Top Bar:** Search Facebook, Home, Marketplace, Notifications.
- Left Sidebar:**
 - Inbox:** Search Inbox, Main, Unread.
 - Messages:** All Messages, Messenger, Instagram Direct.
 - Comments & More:** Facebook, Instagram, Automated Responses.
- Conversation with Jamie Batting:**
 - Message 1:** Hello, I am going to be one of the managers at the shop and I am super excited to join the downtown community and the wonderful people that I have met over the last month well I've been getting to know the neighbourhood, I am excited to help develop a company that will value myself the employees, and the neighbourhood.
 - Response:** Thank you for reading this, Jamie Batting.
 - Message 2:** Dear mayor and council I will be one of the managers at Epik and I am super excited to join the downtown community and the wonderful people I have met over the last month getting to know the neighbourhood. I'm excited to help develop a company that I know will values myself, the employees, and the neighbourhood.
 - Response:** Thank you for reading this, Jamie Batting.
- Right Sidebar:**
 - About:** Add details about people like contact information. Only people who manage your Page can see added details.
 - Add Details:** Facebook, User Profile, From Prince George, British Columbia.
 - Labels:** Manage Labels, Sep 12, Add Label.
 - Suggested Labels:** New Customer, Important, Today's Date (9/14).
 - Activity:** Add Activity, Keep track of important customer interactions. Only people who manage your Page can see activity.
 - Notes:** Add Note, Notes help you remember important information about people. Only people who manage your Page can see notes.