

Downtown Prince George

Public Washroom Survey


What We Heard Report

April 13, 2026



Background

We're here



2018 Downtown Public Washroom Access Engagement

The City consulted with downtown service providers through targeted surveys. Results and options were presented to Council in May, 2019.

2020 Canada Games Plaza Washrooms Open during COVID-19

The City partnered with The Pounds Project Society to re-open the Canada Games Plaza public washrooms.

2022 Further Consultation with Service Providers & Clients

The Community Safety Hub Partners Group formed to investigate and plan for improving washroom access downtown.

2024/2025 Staff Explore Options

In response to a 2024 Notice of Motion, Administration consulted with 5 service providers downtown, and updated costing for several washroom options.

Survey Metrics

1512



SURVEY RESPONSES

21



DAYS THE SURVEY WAS OPEN

562



SOCIAL MEDIA INTERACTIONS

91,543



SOCIAL MEDIA IMPRESSIONS

3060



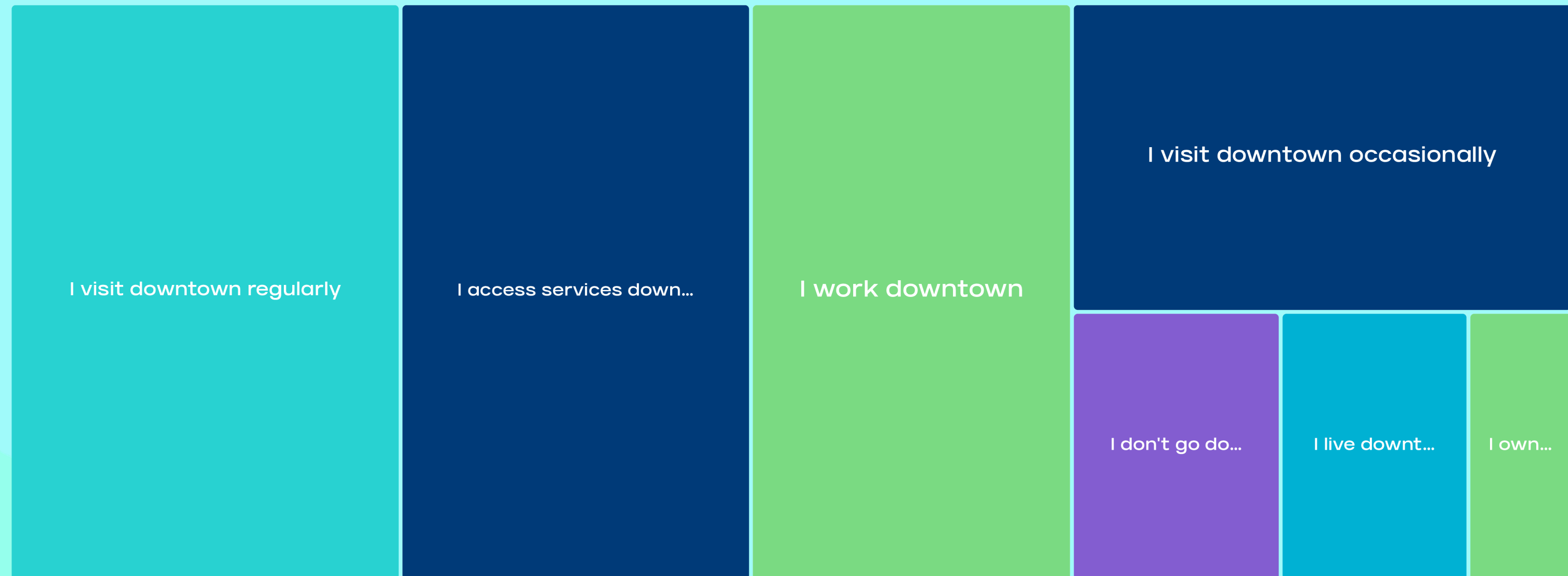
WEBSITE VISITS

19

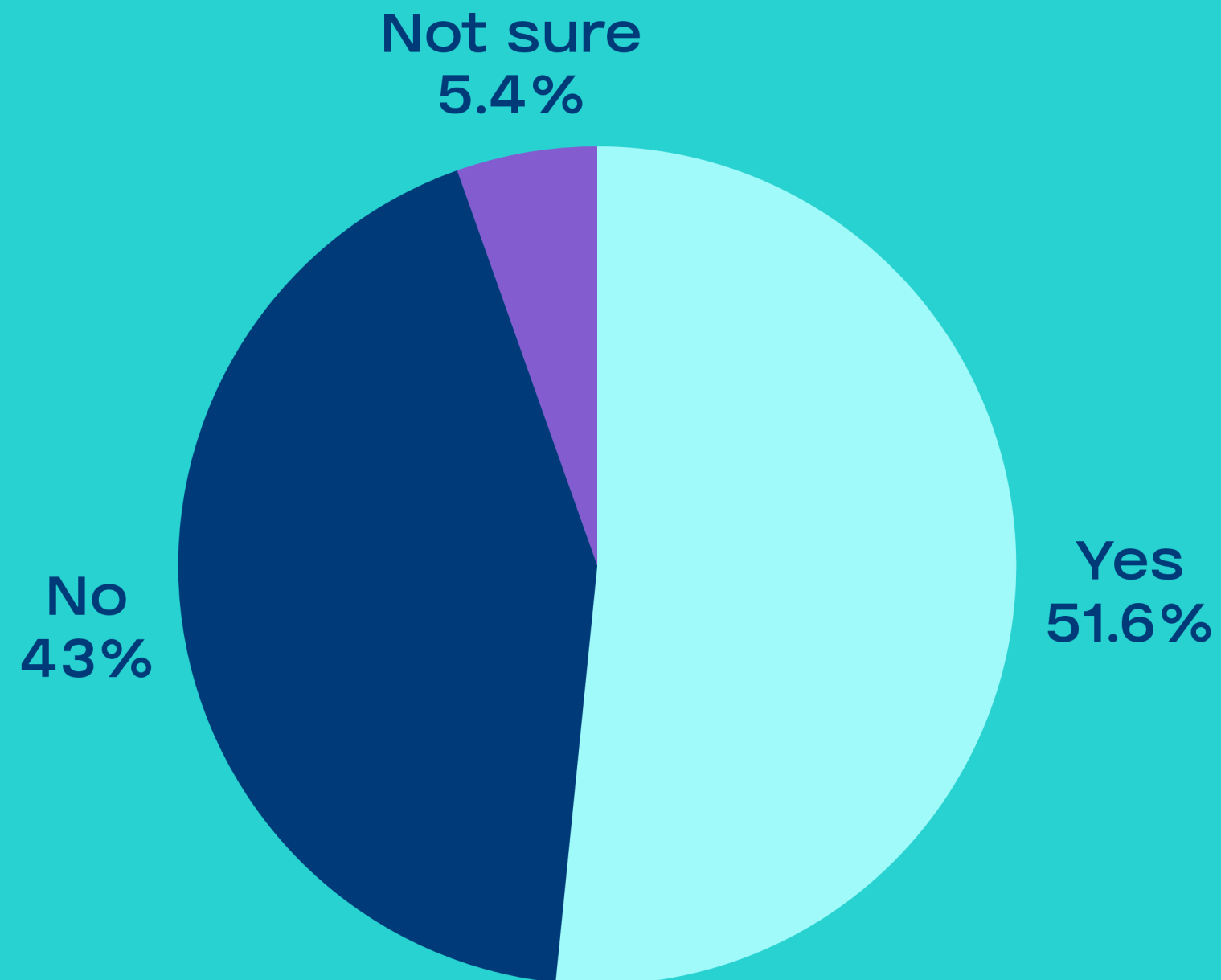


PAPER SURVEYS RECEIVED

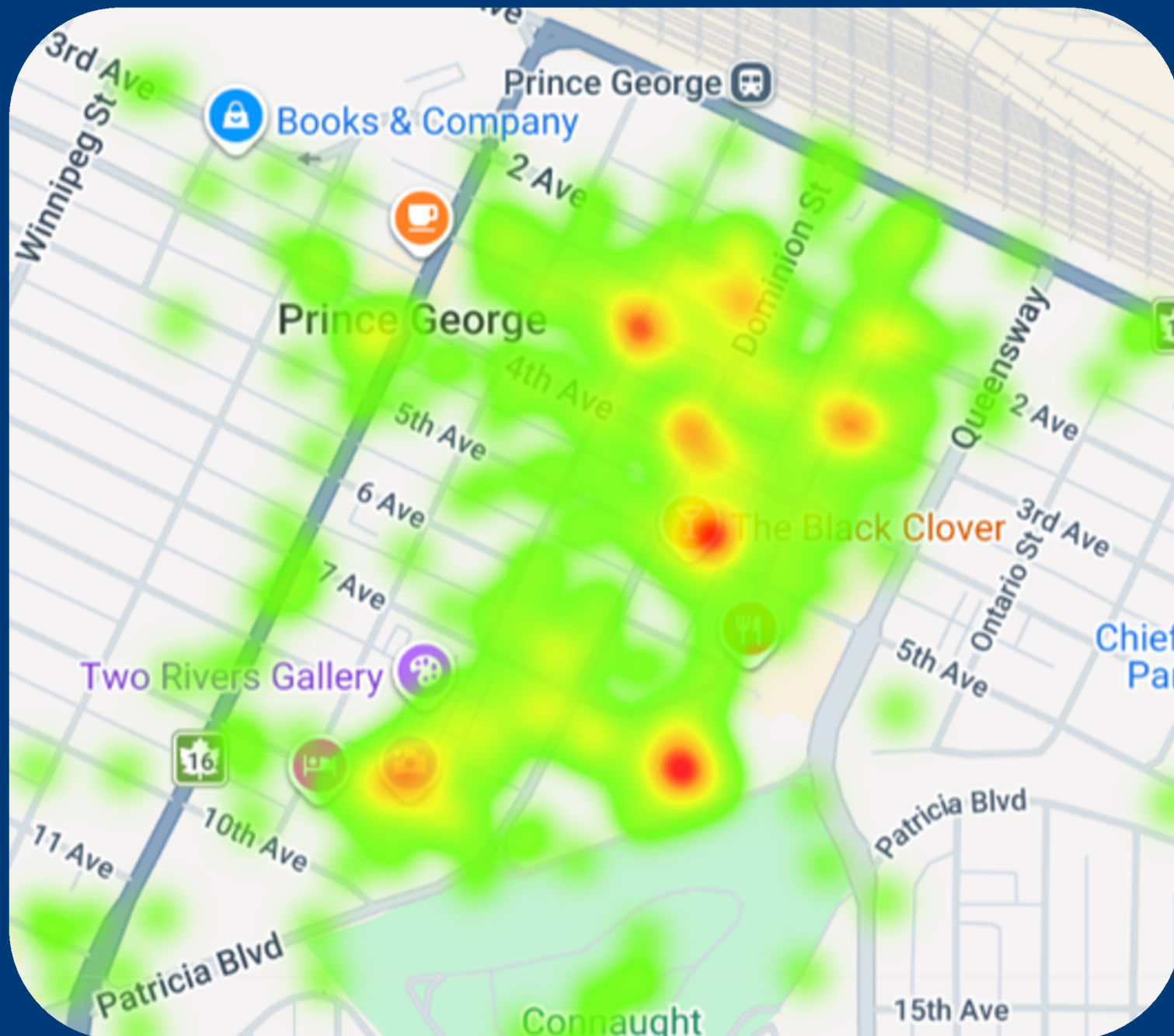
Q1: What is your relationship to Downtown Prince George?



Q2: Do residents believe more publicly accessible washrooms are needed downtown?



Q3: Where should a public washroom be located?

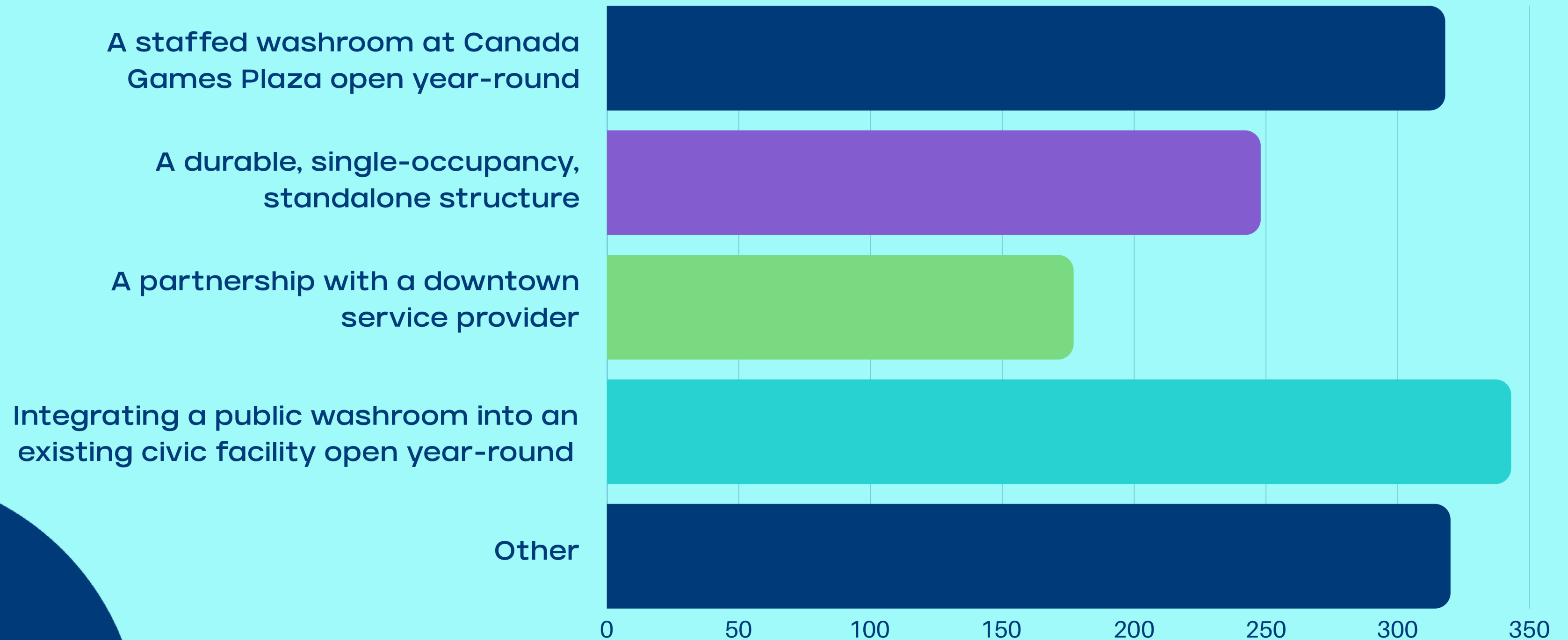


Clusters:

- 3rd Avenue corridor and adjacent
 - Farmers market
 - cross-streets:
 - George Street
 - Dominion Street
 - Quebec Street
- City-Owned Properties
 - Canada Games Plaza
 - City Hall
 - Wood Innovation Square
 - 2nd avenue parking lot



Q4: Which approach would work best for the community?



Washrooms provide basic human dignity that everyone should have access to

- A 24 hour staffed washroom. staff can be community members

LIKE outhouses AND LATRINES AND PORTAPOTTIES IN PARKS WOULD BE NICE

Row/block of 3 or more single occupancy structures

Open up washrooms in already established locations. IE. Canfor Leisure Center, Civic Center, City Hall

If it is a need then other stakeholders can shoulder the burden. There are 20+ non profit organizations in the downtown that can steer and provide for this need if it exists.

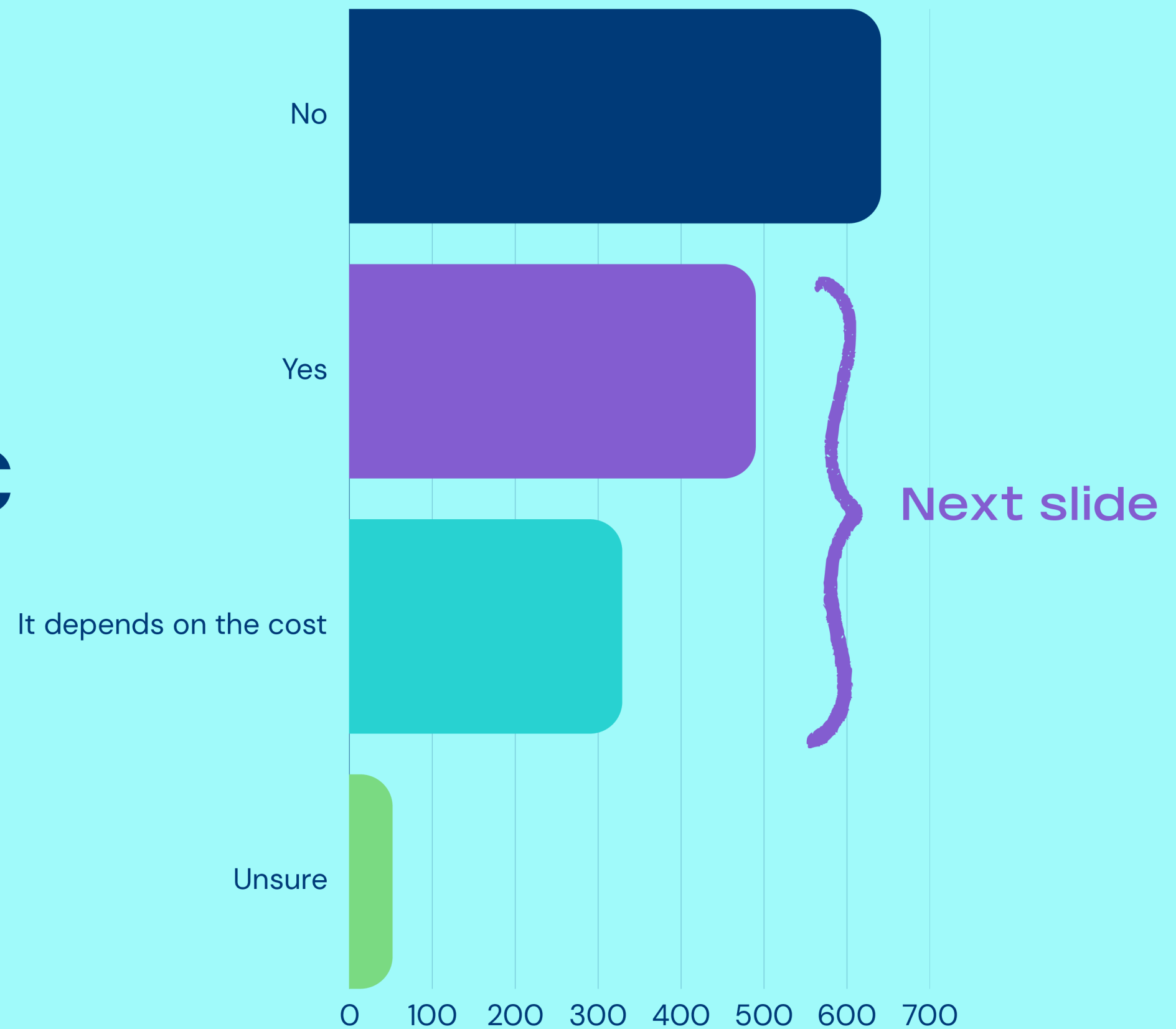
- A bathroom that is available 24/7. I have colitis and very often i avoid places because of lack of public washroom use.

EVERYONE DESERVES ACCESS TO A WASHROOM AND A SINGLE SOLUTION WON'T BE ENOUGH

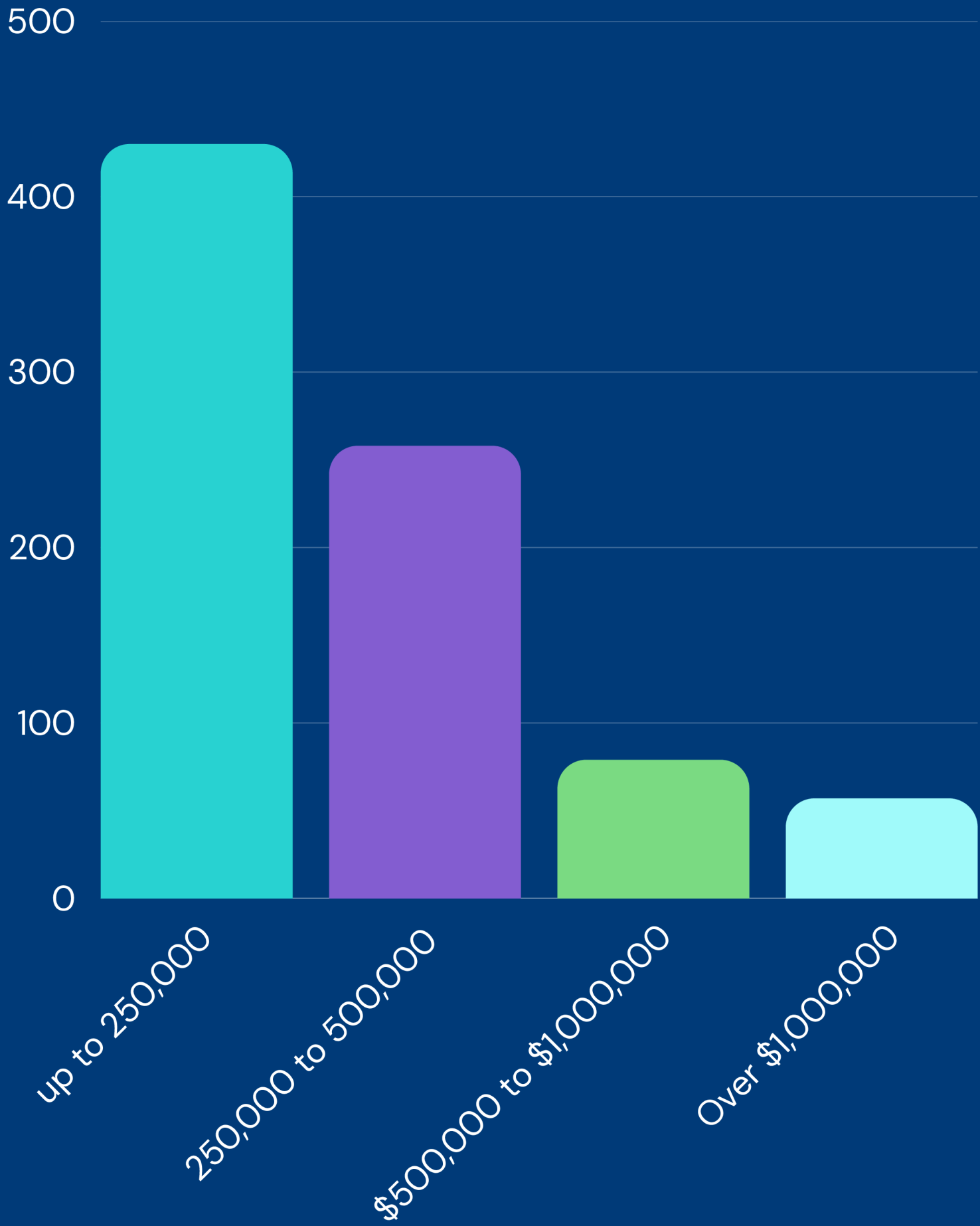
Q5: Which factors are most important to you??



Q6: Should the City make it a priority to build and run a public washroom downtown?



Q7. What one-time installation cost would you be comfortable with the City spending on a public washroom?



Survey respondents are divided on whether a washroom is needed

Safety, cleanliness, and monitoring are important to everyone

There are strong concerns with misuse

Approval is conditional and cost sensitivity is high

Key Takeaways