

Social Media Comment Themes

Theme	Number of Comments	Sentiment
Concerns about vandalism, drug use, and misuse of facilities	26	Negative
Concerns about cost, taxes, and financial feasibility	18	Negative
Support for public washrooms and improved downtown amenities	16	Positive
Need for monitoring, security, or attendants	12	Mixed
Suggestions for automated or self-cleaning washroom designs	11	Mixed
Accessibility and health needs (IBD, small bladder, children, seniors, general access)	9	Positive
Comments linking washrooms to broader homelessness and addiction issues	9	Mixed
Suggestions for alternative approaches (portable toilets, pay-per-use, business partnerships)	8	Mixed
Concerns about downtown safety, cleanliness, or declining activity	7	Negative
Examples of successful washrooms in other communities (Smithers, Valemount, Kelowna, Vancouver, etc.)	7	Positive
Questions about operations, cleaning, or maintenance responsibilities	6	Neutral
Comments suggesting the City should address other priorities first	5	Negative
Frustration with consultation processes or City decision-making	4	Negative
Suggestions for locations (City Hall, bus routes, parks, etc.)	3	Neutral
Comments about existing washrooms being closed or winterized	2	Neutral