

**From:** Kimberly Coates <[kimberlyc@landlordbc.ca](mailto:kimberlyc@landlordbc.ca)>  
**Sent:** Wednesday, March 4, 2020 11:28 AM  
**To:** 311 <[311@princegeorge.ca](mailto:311@princegeorge.ca)>  
**Subject:** We are excited to bring Landlord education to your community

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Dear Mayor Hall and Council,

LandlordBC understands that providing education to landlords and property managers is of vital importance to the residential rental housing industry. During the fall of 2019 LandlordBC was commissioned by the Honourable Selina Robinson, Minister of Municipal Affairs and Housing to develop and administer a customized education seminar for landlords and property managers. The program, delivered in multiple regional locations, was designed to provide participants with relevant information on various important issues that occur before, during and after a tenancy. This initiative was a great success! LandlordBC hosted free education seminars in 13 communities across our province – connecting with rental housing providers and addressing their questions and concerns regarding how to operate their rental unit in accordance with BC’s Residential Tenancy Act.

**We are very pleased to announce that we will be hosting a second round of education seminars, titled Landlord 102, in the Spring of 2020** and your community is one of 13 regional centres commissioned for education seminars for residential rental landlords, property managers, building managers and resident caretakers to help them enhance their knowledge to improve landlord/tenant relationships and the quality of rental housing in your community. There is no charge for attendees.

We need your help to engage the community. Please see the attached letter from the Honourable Selina Robinson, Minister of Municipal Affairs and Housing and one page information sheet.

**We would appreciate your amplifying the seminar in your community!**

City	Date	Location
Nanaimo	April 7 <sup>th</sup>	The Grand Hotel
Victoria	April 8 <sup>th</sup>	Sandman Hotel
New Westminster	April 21 <sup>st</sup>	Le Perla Ballroom
Abbotsford	April 22 <sup>nd</sup>	Rancho Caterers
Vancouver	April 23 <sup>rd</sup>	SFU Harbor Centre
Tofino	April 27 <sup>th</sup>	Long Beach Lodge
Prince George	May 5 <sup>th</sup>	UNBC
Fort St. John	May 6 <sup>th</sup>	North Peace Cultural Centre
Kitimat	May 12 <sup>th</sup>	Riverlodge Recreation Centre
Terrace	May 13 <sup>th</sup>	Terrace Sportsplex
Nelson	May 20 <sup>th</sup>	Hotel Hume
Kamloops	May 26 <sup>th</sup>	Thompson River University
Kelowna	May 27 <sup>th</sup>	Royal Ann Hotel

If you have any questions regarding these seminars or if you would like to attend, please do not hesitate to reach out to me. I would be happy to arrange for you to have a 5 minute timeslot to speak to the housing needs of your community as well if that is something that interests you.

Sincerely,

Kimberly Coates  
Director of Member Engagement  
LandlordBC - BC's top resource for owners and managers of rental housing  
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**We've moved! LandlordBC Vancouver office is now located at #1210, 1095 West Pender.**

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## A MESSAGE FROM THE MINISTER OF MUNICIPAL AFFAIRS AND HOUSING



Housing is the foundation of people's lives, and a strong and efficient residential tenancy system is critical to a prosperous province. As government, we are working to create a rental market where renters and landlords are treated fairly, and there is better security for both sides.

To make renting work better for everyone, it's important for those involved to know their rights and responsibilities under the law, which is why we are working with LandlordBC and tenants' groups to support education programs.

As a participant in LandlordBC's workshops, you have shown your commitment to providing high quality services and I want to thank you for your leadership. Landlords are essential to BC's housing system and I appreciate all the work you do. I hope you will continue on in this series and encourage others in the sector to join as well.

There is still work to do to make sure our residential tenancy system meets peoples' needs, and we are continuing to work with LandlordBC on priorities such as allowable rent increases to ensure necessary capital investments can continue to be made. Under this system, landlords will be able to apply to recover costs incurred in the previous 18 months for major capital improvements. The new system is expected to be ready for summer 2020.

I would like to once again thank LandlordBC for organizing and delivering this important education program, and you for attending. Together, we can create a system that works for all.

Sincerely,

A handwritten signature in black ink, appearing to read "Selina Robinson".

Selina Robinson  
Minister

## Residential Tenancy Act Education in BC

**Nanaimo** April 7

**Victoria** April 8

**New Westminster**

April 21

**Abbotsford** April 22

**Vancouver** April 23

**Tofino** April 27

**Prince George** May 5

**Fort St. John** May 6

**Kitimat** May 12

**Terrace** May 13

**Nelson** May 20

**Kamloops** May 26

**Kelowna** May 27

LandlordBC, with support from the Province of BC, is conducting a series of educational workshops to engage rental housing providers in their communities.

The Hon. Selina Robinson, Minister of Municipal Affairs and Housing, has commissioned LandlordBC to deliver a series of robust regional educational workshops to educate landlords, property managers, rental building managers and resident caretakers on their rights and responsibilities. Landlord 102 is the second installment of this regional education tour and builds on the fundamentals explored in Landlord 101.

Join Hunter Boucher, Director of Operations – LandlordBC, as we delve in detail into some of the most important and sometimes difficult aspects of being a landlord in BC. This 4 hour workshop will cover topics such as positive tenant relations, dealing with problem tenants, Direct Requests, and emergency orders. During this workshop we will also discuss the Residential Tenancy Branch's Compliance and Enforcement Unit and have plenty of time for questions.

**Visit [landlordbc.ca/regional-education](http://landlordbc.ca/regional-education) to register for the FREE workshop in your community.**