

Bylaw Services Service Enhancement Bylaw Enforcement

Description:

Addition of 4 bylaw officer positions to support increased bylaw enforcement across the community. Rationale for this increase includes:

- A desire to increase proactive enforcement and education on select bylaws.
- Reporting suggests that existing parking enforcement is below the recommended standard. Specifically, this is evidenced by the 2025 LEA report showing a 15% non-compliance rate with posted regulations. Further, the proposed modernization of the City’s parking program is expected to require increased enforcement.
- The transition of entrenched encampments to a temporary overnight sheltering model is expected to be labour intensive.

Currently, the majority of City bylaw officers are organized into 4 teams of 4 members who provide bylaw services coverage from 0700 to 2300 daily. If this enhancement is approved, it is anticipated that an additional person will be added to each team, although other shift patterns are being contemplated.

Financial Cost of Enhancement:

The annual cost for wages and benefits of a Bylaw 2 Officer is \$108,569. An additional \$25,000 should be set aside for uniforms, equipment and training.

Description	Cost
Four Bylaw 2 Officers	\$434,276
Uniforms, equipment and training	\$25,000
Total	\$459,276

Measurement of Service Level Increase:

Metrics to evaluate this service level increase include:

- Maintenance of existing community service levels as the temporary overnight sheltering model and parking modernization project advance. It can be expected that community service levels will need to be lowered if new programming is added without a related increase in resourcing.