



# 2025 Corporate Work Plan

Fall 2025



## Our vision and mission

A diverse, progressive, and vibrant provincial centre with accessible opportunities, a strong and stable economy, and an enviable quality of life.

Along with our regional neighbours, we are leading the way to a strong and prosperous future. We grow by attracting and celebrating innovative people, businesses, and organizations.

## Our Values

Civic Pride

Optimism

Inclusivity

Resilience

Integrity

Vitality

Accountability

Transparency

# Council Priorities

## I. City Government Infrastructure

- **Engage the community in exploring expectations, needs and priorities:** Identify, develop, resource, and implement a range of one-way and two-way engagement methods to connect with the community.
- **Build a strong foundation for growth:** Update master plans for infrastructure, parks, facilities and services. Develop an inventory of City-owned lands to inform strategic decisions on the disposition and acquisition of lands.
- **Deliver services effectively and efficiently:**
- **Advance reconciliation through collaborative action on shared priorities:** Engage the Lheidli T'enneh First Nation in the development of shared initiatives, including advocacy, aimed at meeting the needs of both governments and the communities they serve.

## II. Economic Diversity and Growth

- **Promote Prince George as a place for business to thrive: Explore incentives and supports designed to attract and retain professionals, businesses and entrepreneurs to Prince George.**
- **Build a strong, diverse and resilient economy:** Create a new five-year economic development strategy to target investment in and support for key economic sectors including energy, manufacturing, transportation and warehousing. Pursue, in collaboration with partner organizations, an agreement with the provincial government on the sharing of benefits from industrial investment in central British Columbia.

## III. Social Health and Well-Being

- **Create a complete community that welcomes people of all backgrounds and abilities:** Develop a comprehensive plan for the East Queensway neighbourhood that repurposes the area for community use, creates a trail connection to the riverfront, and achieves other community goals.
- **Ensure safety, and the perception of safety, in the community:** Engage the RCMP and provincial government in understanding the City's community safety priorities. Explore the use of Community Protection Officers, RCMP Auxiliaries, and other approaches to optimize the impact of City resources.
- **Promote the use of public spaces as places for outdoor community connection:** Optimize, through targeted public investment and collaborative approaches, the use of existing City parks, fields, and related amenities. Enhance arts and culture in Prince George through collaboration with and support for community partners.

## IV. Environmental Stewardship & Climate Action

- **Preserve the community's natural areas:** Manage existing green assets in Prince George, including the community's tree canopies and parks. Promote the use of active transportation and public transit modes to reduce the impact of vehicles on the local environment.
- **Protect the community from the impacts of a changing climate:** Assess the City's capacity and resources required to update and action the Climate Action Plan. Bolster the resiliency of City infrastructure, facilities, and neighbourhoods in the face of climate change.

# Council Priority

City Government and  
Infrastructure Priorities

Build a strong  
foundation for  
growth.



# Build a strong foundation for growth

## Modernize downtown parking.

Residential parking permits and pay parking were implemented in the Hospital Zone in fall 2024. A consultant was retained to support the larger scope of work in the downtown over 2025. Council received the consultant's report in July and an implementation report was received in the fall. Work to move approved recommendations forward is ongoing.

Department(s)

**Administrative Services**

## Fire Training Centre - Phase II.

An external consultant is assisting with land identification and phasing the training site project into manageable portions. Staff are working to identify appropriate sites for this possible development.

Department(s)

**Administrative Services**

## PG Aquatic Centre mechanical/building envelope upgrade.

The project went to tender and closed in Q2, 2025. Contractor pricing is due in Q3, 2025.

Department(s)

**Civic Facilities & Events**

## Organizational Capital Project Management framework

Along with filling two vacant positions and assessing new Project Management software, staff continue prioritizing core organizational requirements for capital projects (financial reporting, standards of procedure, records management).

Department(s)

**Civic Facilities & Events**

## Civic facility accessibility improvements.

Seasonal work that is required to complete accessibility improvements at City Hall, Two Rivers Gallery, and Plaza Parkade is expected to be done in Q3, 2025.

Department(s)

**Civic Facilities & Events**

## CN Centre building envelope upgrade.

Design was completed by Q4, 2024. Subject to Council approval, the project will go to tender in Q1, 2026.

Department(s)

**Civic Facilities & Events**



# Build a strong foundation for growth

**PG Playhouse rehabilitation.**

Design is to be completed in Q3, 2026 and entered into Capital budget. Subject to Council approval, the project will go to tender for construction in Q1, 2027.

Department(s)

**Civic Facilities & Events**

**Little Prince storage shed.**

An annual budget increase request was received from Exploration Place. Administration is working on a report with the goal of presentation at a Committee of the Whole in 2025 to discuss this project.

Department(s)

**Civic Operations**

**Prioritize infrastructure projects.**

The Stormwater Drainage Asset Management Plan is complete and will guide future maintenance and capital planning along with risk data. The Civic Facilities and Parking Lot AM Plan is in its final stages and will be completed once the 2026 Civic Facilities Master Plan is developed. This will allow for better alignment.

Department(s)

**Civic Operations**

**Pursue infrastructure grant opportunities.**

The City regularly pursues a number of funding streams to offset capital expenditure budgets including a review in 2025 of how to better coordinate grant applications that justify the required resources.

2025 infrastructure grant highlights:

**CN Centre refrigeration and heating upgrades:** \$704,288 from Fortis BC Custom Efficiency Program.

**Elksentre re Fridgeration project:** \$167,400 from Fortis BC Implementation Incentive.

**Parks - gifted trees:** \$50,000 from CN Ecoconnexions Grant.

**Structure Protection Unit (second unit):** \$45,000 from UBCM Community Resiliency Investment Program.

**Exhibition Park electrical upgrades:** \$38,160 from BC Hydro Integrated Energy Audit.

**LTMP playground equipment installation:** \$30,000 from NDIT Community Places Program.

Department(s)

**Civic Facilities & Events**



**Lakeland agreement renewal for Downtown Renewable Energy System.**

Financial modeling has been created. Negotiations with Lakeland continue. Project is shifting responsibility from Planning & Development to Civic Operations.

Department(s)

**Office of the City Manager**

# Build a strong foundation for growth

## Inventory City-owned lands.

Staff are working on GIS updates which will help enable future phases of this project. Work is planned for the last half of 2025.

Department(s)

**Planning & Development**

## Tactical Asset Management Plans for Stormwater and Civic facilities.

The Stormwater Drainage Asset Management Plan is complete. The Civic Facilities & Parking Asset Management Plan is 80% complete.

Department(s)

**Planning & Development**

## OCP renewal process.

At the October 1 public hearing, Council received the amended draft OCP bylaw, heard feedback from the community about the most recent version, and approved the third reading of the bylaw. Council approved the final reading and adopted the plan on October 20, 2025.

Department(s)

**Planning & Development**

## Planning, implementation, and completion of current Civic Facilities projects.

- Fire Hall demolition has been completed, and new stairs are complete. Supplier delays forced lighting into 2025. Parking lot has opened for use.
- Civic Centre Floor refurbishment was completed in Q3, 2024. Equipment purchase planned for 2025.
- Canfor Leisure Pool seasonal deficiencies are ongoing, anticipated completion in Q3 2025.
- Parks trailer replacement is planned to occur in the future. Working with Finance for funding options.
- The Aquatic Centre Parking Lot Project has been cancelled with the goal of becoming part of the Parking Lot Replacement program in a future year, following completion of Aquatic Centre Building Envelope/ Mechanical Upgrade project.
- Former Four Seasons Leisure Pool site parking lot improvements are complete. Lighting and landscaping anticipated to be complete in Q3 2025.

Department(s)

**Civic Facilities & Events**

## Advance Downtown Strategy Implementation.

The Downtown Strategy's recommended first step of establishing an implementation team has been completed with Downtown Prince George as the lead and the City, Tourism Prince George, and the Chamber of Commerce as team members. The strategy's implementation will be a long-term endeavor and will require ongoing participation and support from not only the team member organizations but other community groups as well. A non-exhaustive list of notable events and developments was provided to Council on March 11, 2025.

Department(s)

**Planning & Development**

## Integrated Stormwater Management Plan.

In 2024 there was a public survey asking residents to vote on how the dedicated fund for stormwater management should be calculated. Following the survey, Council voted to proceed with creating a utility fee based on the actual measurement of the hard surface area in a sampling of all property types. In October 2025 Council voted to begin charging all properties on January 1, 2027 at less than the full funding level with phased increases over two years. A report with options of including a credit program in the funding model has also been directed.

Department(s)

**Planning & Development**

## Civic Core Plan.

Three conceptual site designs were presented to Council. Council voted to move forward with a concept plan and directed staff to proceed with technical studies and site planning. Next steps include technical studies and site planning, public engagement, and a detailed plan presentation.

Department(s)

**Planning & Development**

# Council Priority

City Government and  
Infrastructure Priorities

Engage the  
community  
in exploring  
expectations,  
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priorities.



# Engage the community in exploring expectations, needs and priorities.

**Develop a strategy to implement the United Nations Declaration on the Rights of Indigenous Peoples.**

Senior Advisor, Intergovernmental Relations role has been filled and is focused on maintaining and strengthening the City’s relationships with the Lheidli T’enneh First Nation and urban Indigenous service providers. Work ongoing.

Department(s)  
**Administrative Services**

**Connect with the community.**

Confirmation on this direction was received by staff at the October 21, 2024 Council meeting through a report from Communications. Staff executed a spring 2025 event - Cityfest - which was very well attended.

Department(s)  
**Administrative Services**

**Bear Awareness Committee.**

The committee’s final report to council was presented and included recommendations to reduce human-bear conflict and promote human and bear safety. Staff reviewed the recommendations and provided comments to Council in April of 2025.

Department(s)  
**Civic Operations**

**Track City’s Key Performance Indicators.**

Asset Management will be working with Parks in 2025 to establish Cityworks processes for capturing levels of service data required to create dashboards that will support tracking. Dashboard creation planned for Q1 2026.

Department(s)  
**Civic Operations**



**Records Management Program.**

This is collaborative work between all departments and IT to reduce file storage on network drives with a scheduled notice for records removal. This is ongoing work that will continue to create efficiencies in operation. Evaluating potential new cloud based electronic document management system.

Department(s)  
**Finance & IT Services**

# Council Priority

City Government and  
Infrastructure Priorities

Deliver services  
effectively and  
efficiently.



# Deliver services effectively and efficiently.

## Protective services staffing.

To ensure protective services resources meet the needs of a growing city, six new police services personnel and five new Fire/Rescue personnel were approved as 2024 budget enhancements. In 2025, approved requests included six new police service personnel and 5 new Fire/Rescue personnel.

Department(s)

**Administrative Services**

## Civic facility preventative maintenance program.

To meet the goal of reducing service call response times, staff are updating equipment inventory, program requirements, and assessing program resource needs. Program schedules are being implemented for various building systems. Work to continue through 2025 and into 2026.

Department(s)

**Civic Facilities & Events**

## Responsiveness and service timelines.

To improve Planning & Development responsiveness and service timelines, staff conducted a review of internal processes. Implementation of new software is in-progress.

Department(s)

**Planning & Development**

## Migration of City records.

The City is moving most of its digital records to a new system to improve records management, speed up document searches, and make information easier to organize and access.

Department(s)

**Finance & IT Services**

## Supporting excellence in project management.

The Project Management Series staff development program, identifies a collection of skill sets and targeted development opportunities to address the diverse levels of knowledge and abilities needed for effective Project Management. Individuals will have access to relevant competency training they need to enhance effectiveness.

Department(s)

**Civic Facilities & Events**

## Foster and enhance a Continuous Improvement (CI) culture.

Staff awareness of CI is growing through short Six Sigma White Belt sessions, with Yellow Belt training planned for late 2025. The City will continue to celebrate CI successes, measure outcomes, and strengthen a culture of improvement by addressing inefficiencies across departments.

Department(s)

**Civic Facilities & Events**

## Implement improved safety management software.

New software is being introduced with a simpler interface, better features, and stronger data analysis tools. The software automates related tasks, works on mobile devices (even offline), and can be used by all staff in the field. Rollout and development will continue through 2025 and beyond.

Department(s)

**Civic Facilities & Events**

## Streamline employee on-boarding process.

Project goals are to integrate and streamline new employee sign up process, collect required documentation, and adopt use of an on-line process that minimizes the requirement to return physical paperwork to Human Resources division.

Department(s)

**Office of the City Manager**

# Council Priority

City Government and  
Infrastructure Priorities

Advance  
reconciliation  
through  
collaborative  
action on  
shared  
priorities.



# Advance reconciliation through collaborative action on shared priorities.

## Develop shared initiatives with Lheidli T'enneh First Nation (LTFN).

In fall 2024, leaders from the RDFFG, LTFN, and City met to plan future collaboration. Monthly meetings brought together the Chief, Chair, Mayor, and senior staff to build relationships. Both governments attended the 2024 UBCM and went to Victoria in spring to advocate on shared issues. A staff-to-staff meeting was held in March 2025.

Department(s)

**Administrative Services**

## Work with LTFN to establish urban reservation land(s).

To support the Advancing Truth & Reconciliation process, a draft service agreement is being reviewed by the City and LTFN.

Department(s)

**Administrative Services**



# Council Priority

Economic Diversity  
and Growth Priorities

Promote  
Prince George  
as a place for  
business to  
thrive.



# Promote Prince George as a place for business to thrive.

## **Bid for the 2030 Special Olympics Canada Games.**

A comprehensive bid package for the 2030 Special Olympics Canada Summer Games was developed and submitted. Special Olympics Canada visited the city in October 2025, and results of the application are expected in December.

## **Attract and retain professionals, businesses, and entrepreneurs.**

Staff are exploring incentives and supports. A refresh of the five-year economic development strategy is planned to target investment in key sectors like energy, manufacturing, and transportation.

Department(s)

**Civic Facilities & Events**

Department(s)

**Planning & Development**



# Council Priority

**Economic Diversity  
and Growth Priorities**

**Build a strong,  
diverse and  
resilient  
economy.**



# Build a strong, diverse, and resilient economy.

## Pursue benefits-sharing agreement with provincial government.

Preliminary conversation with local government partners has begun to explore the regional argument for some form of support in recognition that Prince George serves as a hub for regional services and therefore incurs additional pressures.

Department(s)

**Planning & Development**

## Location of Mr. PG.

Staff have received directions to engage in additional community consultation, as well as an analysis of the financial costs associated with the various proposed options for the future location of Mr. PG. No timeline for when this project will be advanced has been determined.

Department(s)

**Civic Facilities & Events**

## Pursue new industries.

The City's Economic Development office is working to encourage new industries with a strategic focus on construction, manufacturing, clean energy, professional services and transportation and warehousing.

Department(s)

**Planning & Development**



# Council Priority

Social Health &  
Well-Being Priorities

Ensure safety,  
and the  
perception of  
safety, in the  
community.



# Ensure safety, and the perception of safety, in the community.

## Strengthening Communities grant.

The 2021/2022 final report has been submitted, and the City has received payment from UBCM. For the 2022/2023 Strengthening Communities funding, two components have been extended to October 2025. Administrative Services is handling the final components and will complete the reporting by the end of 2025.

Department(s)

**Administrative Services**

## ESS Service Agreement with Province.

An ESS Service Agreement remains an advocacy priority. Support has been secured for a pilot project. This includes \$60,000 for trailer rentals and services at Exhibition Park for the 2024 wildfire season. Additionally, the city's emergency program is testing a Hotel Booking Portal for ESS teams during large evacuations. were in place again for 2025 and conversations on 2026 have already begun.

Department(s)

**Administrative Services**

## Public washroom access.

Council has asked Administration to update the cost estimates from the 2019 Downtown Public Washroom Access report, focusing on improving access to washrooms at key downtown service locations by funding dedicated monitoring services. Expected in Q3, 2025, the report will also outline current downtown washroom facilities and compare availability with similar municipalities.

Department(s)

**Civic Facilities & Events**

## 1st Avenue health and housing project.

The first 50 supported modular housing units are complete. BC Housing has announced funding for phase II to permit completion of architectural design and identification of a construction manager for the next phase of this project.

Department(s)

**Planning & Development**

## Engage the RCMP and provincial government in understanding the City's community safety priorities.

In 2024 the Province introduced a series of amendments to the Police Act, including changes to police governance and oversight that will impact municipalities. The Province has advised that these amendments represent phase one of a multi-phase process to review and reform BC's policing legislation. Staff continue to monitor these changes to respond to new opportunities.

Department(s)

**Administrative Services**

## Transit Future Plan.

System improvements in schedule and route efficiency have been made. Service hour improvements came into effect in September 2025. Work continues on this file.

Department(s)

**Civic Operations**

## Homelessness and public safety strategies.

To support advocacy efforts and enhance service delivery, the City entered a Memorandum of Understanding with the Province - HEART & HEARTH during the summer of 2023 to help clarify roles and align goals.

Department(s)

**Administrative Services**

## Street Light Replacement Program.

As of December 2024, 180 post tops and 115 Davit lights have been replaced with LED.

Department(s)

**Civic Operations**

# Council Priority

Social Health &  
Well-Being Priorities

Create a  
complete  
community  
that welcomes  
people of all  
backgrounds  
and abilities.



# Create a complete community that welcomes people of all backgrounds and abilities.

## Transition encampments to more appropriate housing.

The City is moving forward with a centralized Temporary Overnight Sheltering location at the former Lower Patricia Boulevard Encampment. This follows a Supreme Court of British Columbia decision permitting the City to close and transition the entrenched encampment at this location. Remediation work is largely complete with maintenance an ongoing item.

Department(s)

**Administrative Services**

## East Queensway neighbourhood plan.

Work on a comprehensive plan is forecasted to begin in earnest in 2026. Over 2025 the parking modernization study and addressing the entrenched nature of the Lower Patricia Boulevard Encampment are steps that will support this future work.

Department(s)

**Planning & Development**

## Lheidli T'enneh Memorial Park Playground redevelopment.

In April 2024 the City of Prince George began phase one of the LTMP Playground Renewal Project, designing a playground that is representative of the unique geography and diverse culture of Prince George. Council voted to fund the roughly \$3 million project in February of 2025. The renewed playground is set to open November 7, 2025.

Department(s)

**Civic Operations**

## Citizen Recognition Program.

A select committee has been established with membership appointed in March of 2025. The Select Committee on the Citizen Recognition Program is tasked with advising on the development of a framework and plan for an annual citizen recognition program. The committee is intended to produce recommendations before the end of 2025.

Department(s)

**Office of the City Manager**

## Advocate for Prince George to host a secure psychiatric care facility.

This topic formed part of the City's advocacy strategy over 2025. NCLGA supported a resolution calling on the provincial government to move a project in the area forward. In September 2025 the Premier announced a facility would open in Prince George, further details are yet to be announced.

Department(s)

**Administrative Services**

## Arts strategy.

Staff are working with local experts in the Arts and Culture sectors to create guidelines and proposals for an Arts and Culture strategy.

Department(s)

**Civic Facilities & Events**

## Parks and trails accessibility improvements.

- 45m trail to the sand volleyball court at Carrie Jane Gray.
- 15m bridge deck and 180m grading along Heritage River Trail.
- 90m trail at Freeman Park.
- 170m paved trail at Ginter's Field.
- Ramp access at the new Heritage River Trail bridge.
- 145 m paved trail to the new washroom at Carrie Jane Gray.

Department(s)

**Civic Operations**

## Sidewalk renewal and new sidewalk capital programs.

In 2025, as of August 14, 845 meters of new sidewalk, 2314 meters of rehabilitated concrete sidewalk, and 3244 meters of rehabilitated asphalt sidewalk have been completed. New crosswalk & signage was installed at Nicholson Street & 18th Avenue, Queensway and Patricia Blvd, and at Vance Road and Wiebe Road.

Department(s)

**Civic Operations**

# Council Priority

Environmental Stewardship  
& Climate Action

Protect the  
community  
from the  
impacts of a  
changing  
climate.



# Protect the community from the impacts of a changing climate.

## Purchase second Structural Protection Unit trailer.

This asset is expected to be purchased in 2025 and operationalized for the following wildfire season.

Department(s)

**Administrative Services**

## Climate Action Plan.

The 2020 plan has short, medium, and long-term reduction targets leading to 2050 plus actions that can be taken to achieve them. These targets - outlined in the 2020 Climate Change Mitigation Plan - are set for 2025, 2030, 2040, and 2050. The ultimate goal is to reduce emissions by 80 per cent by 2050 from 2017 levels.

Department(s)

**Planning & Development**

## Recycling program(s).

Several resolutions were made based on staff reports and feedback from the 2024 Public Safety Town Hall. These include encouraging businesses to screen garbage, recycling, and storage areas, establishing cardboard and pallet recycling programs with frequent pickups downtown, reducing tire buildup on properties, and exploring an event to support the removal of derelict vehicles. Work to implement these recommendations is ongoing.

Department(s)

**Civic Operations**



# Council Priority

Environmental Stewardship  
& Climate Action

Preserve the  
community's  
natural areas.



# Preserve the community's natural areas.

## Manage existing green assets.

Fuel management prescriptions were prepared for four locations to manage green spaces for wildfire risk, two of which are now under provincial government control. A new fuel management prescription is being developed for high-risk areas west of UNBC. A new Community Wildfire Resiliency Plan is expected to be completed in 2025.

Department(s)

**Civic Operations**

## Promote active transportation and public transit.

As part of an 85-million-dollar investment from the BC government to improve the efficiency of transportation networks in nine communities, engineering work to determine the feasibility of a new pathway between the Cameron Street Bridge and Northwood Road intersection is being investigated.

Department(s)

**Civic Operations**



# Completed activities

## Grow the City.

- **Civic Core Plan concepts:** The Civic Core Plan Engagement Process is complete; Council received a summary of public feedback and options for next steps. Q2 2024 consultant retained. In December 2024 a report to Council identifying 3 concept plans and next steps was presented.
- **Fire Training Centre - Initial Assessment Study:** Report presented to Council on November 20, 2023.
- **Complete Housing Needs Study:** Presented to Council on March 14, 2022.
- **Facilitate next steps, as directed by Council, in relation to the proposed Malaspina Daycare Project:** Malaspina Daycare opened in July 2023.
- **Open the Canfor Leisure Pool, complete demolition of Fours Seasons Leisure Pool and Fire Hall #1:** Canfor Leisure Pool opened in November 2022. Four Seasons Leisure Pool demolition completed in October 2022. Fire Hall demolition completed in May 2023.
- **In partnership with the Prince George Native Friendship Centre, complete the Tsulh' Cho Daycare:** Tsulh' Cho Daycare opened in fall 2023.
- **Work with Lheidli T'enneh First Nation for land sale, rezoning, subdivision and development of Daycare in the Park at Lheidli T'enneh Park:** Daycare construction began in July 2023.

## Focus on meaningful communication & relationship development to advance shared priorities.

- **Work with Tourism PG to bring conferences, sports and events to the City:** An additional 30 conferences (and counting!) have been secured over 2024-2028.
  - Administration is currently working with Tourism PG on Conference and Sport Hosting marketing packages. 13 conferences were held in 2024 and 27 have been secured from 2025-2028.
  - The City hosted 16 major sporting events in 2024, including the World Para Biathlon Championships and Paralympic World Cup. 13 major sporting events have been secured for 2025, including the National Junior Short Track Speed Skating Championship, the Special Olympics BC Summer Games, and the BC Summer Swim Association Provincial Championships.
  - Administration continues to work closely with Tourism PG to continue submitting bids and supporting groups in bringing large events to Prince George.
- **Develop a communications policy and related administrative procedures and toolkits:** Complete.
- **Initiate Move Up Prince George advertising campaign to attract people to the City:** 2024 activity complete.
- **Establish a Consultation Plan for the OCP review 2023:** Complete.

## Continue to improve processes and practices to support effective and efficient service delivery.

- **Fulfill legislated Asset Retirement Obligations reporting:** New legislated requirements met for the 2023 Financial Statements. The City's auditor provided a clean opinion on the City's financial statements so the project was a success.
- **Implement goals and actions identified in the City's Internal Communications Strategy:** The internal communications committee has been established and an internal newsletter is now operating. The committee is now reviewing the intranet. This task is complete but the work remains ongoing.
- **Undertake Council Code of Conduct Policy Review:** Code of Conduct Bylaw 9439, 2023 was adopted by Council at the December 18, 2023 regular Council meeting.
- **Implement the Privacy Management Program that was updated and approved in Q1 2023 in response to changes to the Freedom of Information and Protection of Privacy Act:** Implementation has been ongoing with most items now in effect. Monitoring for gaps and further policy consideration will be ongoing.
- **Lead a comprehensive review of the City's grant processes and provide recommendations for Council consideration:** A phased approach to implementing improvements to the grant review is underway, with initial enhancements implemented for the fall 2024 myPG grant intake. The current phase of the review process was completed in Q4 2024. An update to the Delegation of Authority for Grant Applications Bylaw No. 9471 approved by Council July 22, 2024 and identifies when a report to Council is necessary.
- **Lead a Digital Transformation Strategy to maximize use of existing technologies:** A digital assets inventory has been completed by the Continuous Improvement division. Further work on the digital asset inventory may be explored to keep the inventory current. Digital assets were reviewed and technology upgrades prioritized to improve infrastructure planning and project management through better automation, integration, and collaboration.
- **FOCC Contract Renewal and Expansion:** Work ongoing ahead of contract end date.
- **Implement advanced technology for recreation bookings and scheduling:** Improvements to the system have taken place which provide greater flexibility and make the process more streamlined.
- **Undertake a Council orientation with newly-elected Council members:** Completed in 2022.
- **Develop an internal communication strategy to guide internal communications and improve service delivery:** Completed in September 2022.
- **Launch Module Two of the Indigenous Awareness Training Program:** Launched.
- **Step Code Implementation (Step 1):** Presented to Council on March 14, 2022.
- **Develop and implement a privacy management program:** Launched in May 2023.

## Develop and enhance a strategy that results in a robust capital planning process.

- **Establish Capital Planning Management Office (CPMO-Lite):** Established in summer of 2022.
- **Create and finalize plans to replace the CN Centre roof, and Kopar condenser:** The CN Center, though appearing new, is 30 years old and needs some component replacements. There are several projects that were approved in the 2019 CEP. Roof replacement at the CN Center in 2022 was one of the projects. The Kopar Memorial Arena, at 67 years old, also requires significant renewal to maintain its service. The City has invested on projects like the roof replacement, exterior upgrades, and condenser at this location.

# Support the ongoing implementation of continuous improvement processes to advance efficiency and effective service delivery.

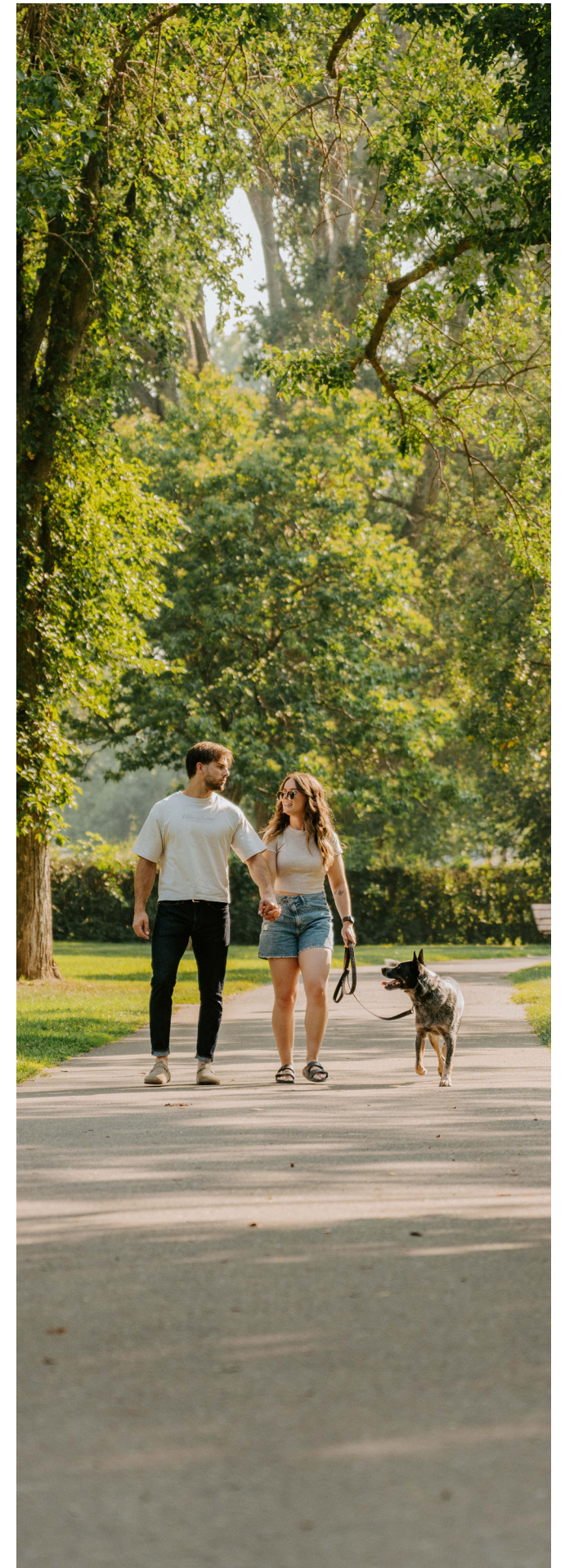
- **Continue to implement advanced technology for recreation bookings and scheduling for City recreation facilities and PG Conference and Civic Centre:** Online booking for customers for small bookings at the PG Conference and Civic Center is complete. Administration is currently working on booking tools for the arenas and CN Centre suites.
- **Plan a public consultation process related to Stormwater funding options:** Public engagement complete and results presented to Council in Sept 2024.
- **Implement staff scheduling program for Civic Facilities & Events staff:** All applicable staff added to system in Q2, 2025.
- **New grant program:** All new grant streams have been implemented. A staff report was presented to Committee of the Whole in October 2025 with a review of the first iteration of the new grant program.

# Market Prince George as a place to invest, live, and visit.

- **Develop a plan to create a vibrant Canada Games Plaza for all residents:** Administration is working with Tourism PG on additional events throughout 2025. In 2024 Canada Games Plaza hosted numerous events including: Foodie Fridays, Community Art Days, Touch a Truck, Kris Yip Memorial Fondo, Labour Day Classic, Festival of Trees Outdoor Market, and Council's Thank You PG event. The City signed a License to Occupy with Tourism Prince George to set up and run a Container Market and an artificial ice rink.

# Support regional economic development.

- **Support Community Futures in their application for funding to establish a regional economic development strategy to promote economic opportunities and collaborations for the region:** Preliminary discussions occurred. Grant application from Community Futures was unsuccessful. Regional economic development roundtables hosted by Community Futures are being done to support regional collaboration in an ongoing manner in the absence of strategy.
- **Host the 2022 World Women's Curling Championship:** Successfully hosted with 13 teams competing and approximately 34,000 total attendance.
- **Provide a successful 2022 BC Summer Games in Prince George utilizing City facilities and services:** Successfully hosted with over 3000 visitors.
- **Host the 2025 Special Olympics BC Summer Games:** The 2025 Special Olympics BC Summer Games were a massive success. Over 900 athletes and 300 coaches and mission staff were supported by over 900 volunteers.



## Maximize the quality of life for all residents.

- **Open the Tsulh Cho (Dagg Road) and Kool Cats Family Care Childcare Centres (Malaspina Avenue):** Facilities are now in operation.
- **Complete the UBCM funded Community Access to Recreation and Transportation (CART) project and amend Leisure Access Pass (LAP) processes to reflect learning and enhance accessibility:** The Community Access to Recreation and Transportation project was completed in October of 2023. Enhancements (removing barriers to access recreation) implemented to the LAP program have been completed in cooperation with Aquatics staff. Final reporting was submitted to UBCM in early 2024.
- **Complete the City of Prince George Accessibility Plan:** The 3 legislated requirements were in progress as of the Sept 1, 2023 deadline. The City's Accessibility Plan has since been prepared and approved.
- **Complete internal review of Downtown Strategy recommendations (focused on place-making and marketing):** Internal review of a draft strategy is complete and the strategy was presented to Council in January 2024. An implementation team has been established and the strategy is being actioned in partnership with Downtown PG, Tourism PG, Chamber, City, and other relevant community organizations.
- **Annual Capital Sidewalk Improvement Program:** Activity complete for previous years.
- **Review and implement recommendation from the Community Recreation, Social Health and Well-being Service Delivery Plan:** The plan offers recommendations to enhance and expand the community recreation service model, making it more responsive, innovative, and equitable. The City of Prince George partners with third-party, often non-profit or volunteer-run organizations to deliver recreation and social health programs, with the goal of improving collaboration and support through this planning process.
- **Complete Plaza Parkade elevator modernization:** The Plaza Elevator Modernization project was completed Q1 2023.

## Ensure a safe, health, and clean community for all.

- **Build capacity in emergency management through a dedicated training program to ensure the City is able to support new Provincial legislation:** New Provincial Emergency and Disaster Management Act legislation was introduced in fall 2023. The City's Emergency Program staff are evaluating future needs to ensure compliance with this legislation. The City continues to build staff training capacity to be prepared to respond.
- **Complete works related to the reduction of wildfire hazards on public lands:** Planned works have been completed for the areas in Malaspina, Broddy and Pidherny.
- **Implement CCTV Registry Program Agreement between the City and the RCMP:** Agreement in place.
- **RCMP Strategic Needs Assessment:** 2022 departmental review complete.

## Implement local government actions that advance environmental protection, including climate change mitigation.

- **Review the Fleet Capital Plan to consider alternative fuel sources and green technology for light & heavy fleet:** A review has been undertaken. This task is on-going and reviewed as aging units are replaced through the capital expenditure plan. Feasibility of "greener options" is assessed in collaboration with each user group.
- **Better manage waste created in the PG Conference and Civic Centre by investigating and implementing additional ways to divert waste from the landfill:** Staff at the PG Conference and Civic center have undertaken additional plastics recycling and waste measurements for food waste. Additional connections with local agencies have been made to ensure surplus food is donated.
- **Continue to support actions of the Transit Future Plan to help reduce carbon emissions through increasing ridership:** 2024 activities complete.



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