

Dear Councillors,

I am here today to offer my sincerest apologies. The delays in resolving the issues with my tenants have caused significant inconvenience and disturbance to all the neighbours.

I repeatedly advised the tenants not to cause ~~any~~ any nuisance and to keep the premises clean. They consistently promised to do so but subsequently ignored their commitments. I felt utterly helpless. After multiple unsuccessful attempts to persuade them to leave, I had no choice but to file for eviction with the Housing Rental Authority, serving them with a 30-day notice. Even after an additional 10-day grace period, they still failed to vacate. They had been there since 1st July and only moved out just two days ago.

I assure you that I will ensure the property, both inside and out, is properly maintained going forward. When I first rented the place to them, I genuinely believed they were sincere individuals looking for a peaceful home. I never imagined they would leave the property in such a filthy condition and cause ~~daily~~ daily disturbances, leading to numerous complaints from the neighbours.

Finally, I sincerely hope for your understanding and acceptance of this apology from my wife Josephine Lau and myself (Steve)

Oct 16 2025