

Instructions on How to Read This Spreadsheet

This spreadsheet contains public feedback on accessibility- identifying barriers in or interacting with the City of Prince George

How to Submit Feedback:

Public feedback on accessibility is submitted via the following options below;

- In person at the Service Centre- City Hall - 1st Floor, 1100 Patricia Boulevard
- By Email: 311@princegeorge.ca
- By Phone: 311 or 250-561-7600

Using the Spreadsheet:

Tabs: Use the tabs at the bottom to switch between categories (e.g., *Roads and Sidewalks* , *Civic Facilities* , etc.).

Each Row: Represents a separate accessibility issue reported by the public.

Key Columns Explained:

Date Submitted – When the issue was reported

Location – Where the issue is

Description of Barrier – What the problem is

Request – Suggested fix

Education Req? / Prompt Action Possible? / Already Planned? / Long Term Planning Req? – Marked with an “X” if applicable

Description on Progress – Status or action taken to address the issue

SR # – Service Request number

Division – Responsible division

Note: Requests are automatically sent to the appropriate division and assessed to see if action is possible based on available resources.

Roads and Sidewalks Accessibility Barriers

Date Submitted	Location	Description of Barrier	Request	Education Req?	Prompt Action Possible?	Already planned?	Long Term Planning Req?	Description on Progress	SR #	Photo	Division
Wednesday, January 1, 2025	Queensway	The "No Parking" sign on Queensway between 4th and 5th is not in its proper position—it is down, with a cone placed on the stub. This may cause confusion for drivers and lead to improper parking.	Reinstall the sign in its proper position.		X			Complete – The sign has been re-installed.	3206698		Civic Operations/Wanda G
Tuesday, April 1, 2025	17th Avenue	The southeast sidewalks on both sides of 17th Avenue from Winnipeg to Victoria are in poor condition—cracked, heaving, with pieces missing, and lacking proper curb cuts on some corners. This creates a challenging environment for pedestrians, particularly seniors and individuals using mobility devices, who are often forced to travel on the road instead.	Repair and upgrade sidewalks, including installation of curb ramps where needed.				X	Sidewalk and road condition assessment completed (as part of a 3-year review cycle). This location was rated "poor" and re-visited in April 2025. It has been flagged for future rehabilitation as resources allow.	3209651		Civic Operations/ Mick J
Wednesday, May 21, 2025	3rd Avenue	The curb across from CXPG at the crosswalk is not wheelchair accessible and difficult to use with a walker, especially in winter.	Install a curb cut to improve accessibility year-round.				X	Location re-assessed. The crosswalk will be relocated and a pedestrian control device will be added. Staff are finalizing designs in 2025, with construction planned for 2026.	3212055		Civic Operations/ Chris V

Civic Facilities Accessibility Barriers

Date Submitted	Location	Description of Barrier	Request	Education Req?	Prompt Action Possible?	Already planned?	Long Term Planning Req?	Description on Progress	SR#	Photo	Division
11-Apr-24	4199 18th Avenue	The ramps leading up to the two front doors at this public facility (Agridplex) are too short and steep making it impossible for wheelchair access when someone is on their own.	Modify the existing ramps.				X	Staff have visited and assessed the site. The ramp is scheduled to be modified in late summer 2025.	3191042		Civic Facilities/ Michael P
Tuesday, November 5, 2024	2187 Ospika Blvd	The CN Centre walkway lacks a high-contrast visual guide, making independent walking difficult for seniors.	Add a solid, high-contrast line along the middle or sides of the walkway to support confident, independent use.		X			To be assessed in future work plan.	3202416		Civic Facilities/ Wade L
Friday, April 4, 2025	1100 Patricia Blvd	The bottom of the accessibility ramp on the west side of Veterans Plaza outside City Hall is too steep, causing some mobility walkers to lurch when trying to go up.	Smooth out the base of the ramp to allow safer, easier access for users with mobility aids.		X			Complete-Staff conducted a site visit and have ground down the edge to create a smoother transition.	3209881		Civic Facilities/ Michael P
Monday, April 14, 2025	1100 Patricia Blvd	The City Hall parking lot has insufficient accessible parking spaces during council meetings, which are further limited when a Spruce Kings game is taking place, causing competition for accessible parking.	Increase the number of accessible parking spaces or implement a management plan to ensure adequate accessible parking availability during high-demand events.				X	Staff have consulted with Bylaw Services regarding the potential use of temporary tripod signs to enhance the availability of accessible parking stalls. This option will be considered for future events to better manage parking demand.	3210424		Civic Facilities/ Michael P
Monday, April 14, 2025	888 Dominion St	There is currently no provision for individuals using wheelchairs to access and use the washrooms at the facility.	Contact the caller to discuss potential solutions, as he would like to attend a game tomorrow and requires accessible washroom access.				X	To be assessed in future work plan.	3210474		Civic Facilities/ Wade L

5 Requests

Parks and Trails Accessibility Barriers										
Date Submitted	Location	Description of Barrier	Request	Education Req?	Prompt Action Possible?	Already planned?	Long Term Planning Req?	Description on Progress	SR#	Division
Tuesday, November 5, 2024	Ron Brent Park	The walking path lacks a visual guide, making it difficult for seniors to navigate independently.	Paint a solid white line along one side of the path to enhance accessibility and support independent use.		x			Complete – Lines were painted along the outside perimeter of the Ron Brent pathway.	3202416	Parks/ Robyn M
Tuesday, June 3, 2025	Masich Place Stadium	Tiles at the seniors' fitness park have shifted and are no longer level, creating a tripping hazard and accessibility challenges for individuals with mobility issues.	Relevel or repair the tiles to ensure a safe and accessible surface for all users.				x	The site has been visited and assessed; repairs will be completed as resources allow.	3213382	Parks/ Bo K
2 Requests										

Roads & Snowclearing Accessibility Barriers

Date Submitted	Location	Description of Barrier	Request	Education Req?	Prompt Action Possible?	Already planned?	Long Term Planning Req?	Description on Progress	SR #	Division
25-Nov-24	Queensway & Patricia Blvd	The sidewalk had not been cleared of snow, creating an accessibility barrier for individuals using walkers or mobility scooters.	Improve the timeliness of snow removal to ensure a clear and safe pathway for pedestrians and users of mobility devices.		X			Complete – Operators were dispatched.	3203423	Civic Operations/ Mick J

1 Request

Not City Jurisdiction Accessibility Barriers

Not City Owned Assets

Date Created	Location	Description of Barrier	Description on Progress	SR#	Division
28-Mar-25	UNBC	Concerns have been raised about the accessibility of UNBC Residence Guest Parking for individuals with mobility challenges.	Identified as UNBC owned. Staff will relay this information to UNBC.	3209425	Civic Facilities/ Michael P
14-Apr-25	Carrie Jane Gray Park	The tunnel under Highway 16 connecting CJG to Strathcona Park is filled with mud and water, making it impassable. This forces individuals to either risk crossing the highway or take a lengthy detour via Upland Road.	Identified as MOTI owned. The concern has been directed to MOTI/YRB as the responsible authority.	3210428	Civic Operations/ Keith S

2 requests
