

CRCCL

Crisis Response Community Led



Canadian Mental
Health Association
British Columbia
Mental health for all



BRITISH
COLUMBIA

Supported by the Province of British Columbia

CRCL is a Peer Assisted Care
model

The program is a mobile crisis
response service

The program is currently
operating in the North Shore,
Victoria, and New
Westminster

What is it?



What is it?

CRCCL teams are trained individuals with experience providing culturally safe and trauma-informed responses to people experiencing mental health and/or substance use crises


The mobile response is provided by two individuals with lived and/or living knowledge and mental health knowledge.



What is it?

Teams include supervision and support from other mental health professionals, managers, and administration within the organization





How Does it Work?

- i. Reach out to your local CRCL team.
- ii. Dispatcher will listen, assess, and respond.
- iii. Teams will arrive at the location where the person is in distress and provide support. Service is provided to individuals 13+.
- iv. A member of the team will re-connect with the individual within 48 hours and follow-up to ensure they are connected to a local community resource.

CRCL will respond to crisis calls from individuals, their families, and communities when someone is experiencing distress related to mental health or substance use

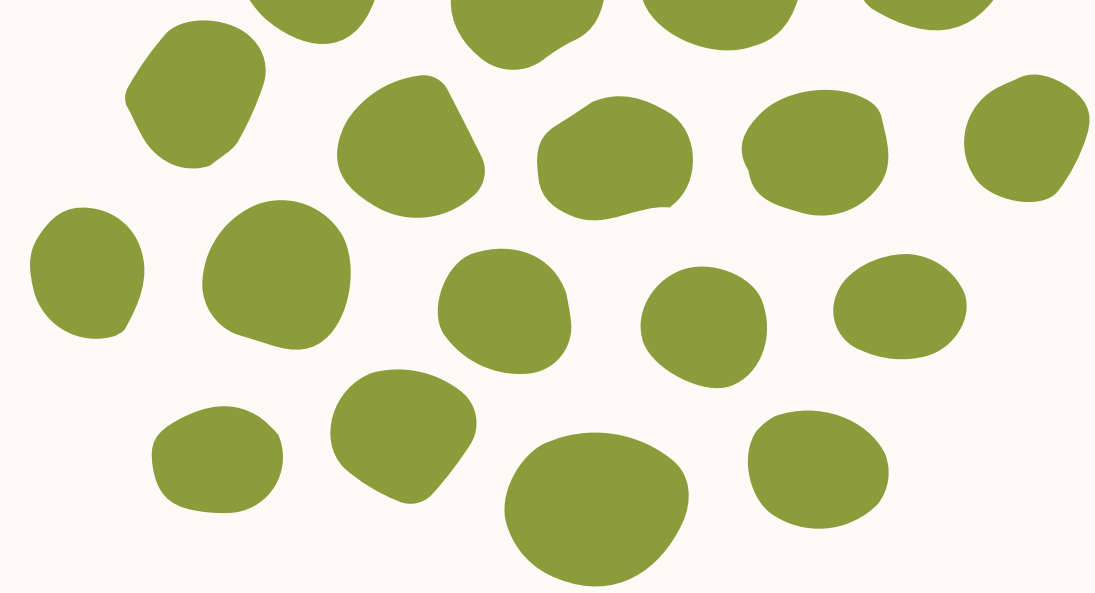




i. Service area is within city limits

ii. If there are any updates about CRCL operations, we will post them on our social media account

CRCL is not able to



**Respond to physical
injuries or harm**

Perform
psychological
assessments or
diagnose

**Make referrals to
psychiatrists**

Fast track
applications that are
with other
organizations

Apprehend someone
under the mental
health act

**Offer long term
and/or case
management
services**

Goals

PERSON CENTERED

consent based services
based on the person's
needs

TRAUMA INFORMED

team members go
through an evidence-
based training
curriculum to prepare

REDUCE

unnecessary
engagement with
justice and medical
systems

COMMUNITY LED

organizations that know
community needs,
knowledge, services,
and resources

The background of the image is a light cream color, decorated with numerous teal-colored circles of varying sizes, creating a polka-dot pattern. The circles are scattered across the entire frame, with some appearing as simple solid shapes and others as slightly irregular, hand-drawn forms. In the center of the image, the words "Thank you" are written in a dark teal, cursive script. The word "Thank" is on the top line and "you" is on the bottom line, both slightly overlapping the teal polka dots.

Thank
you

If you have any questions

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