



# Operator Update: HEARTH Programs

Chris Kinch & Camila Sanchez



# Territorial Acknowledgement

Connective is honoured to support people and communities across several ancestral, traditional, and unceded Indigenous territories in BC and the Yukon.

In **Northern BC**, we work on the traditional territories of the Kitselas Band, Kitsumkalum Band, Dane-zaa peoples, Lheidli T'enneh Nation and Ts'msyen (Sim-SHE-an) First Nations.

As visitors on these lands, we do not take lightly the privilege and responsibility of providing culturally appropriate services. We commit to incorporating the wisdom and expertise of Indigenous Elders, Knowledge Keepers, service users, and community groups in all that we do, to ensure our programs and services meet the needs of all those we serve.

# Reconciliation



- We know a large proportion of our service users in Prince George are Indigenous. We recognize the privilege and responsibility of providing services to Indigenous communities. We want people to have the best services possible that are safe and culturally relevant for them.
- In our role as an essential service provider, we are committed to incorporating Indigenous perspectives and expertise into our programs and services, to ensure they meet the distinct needs of our service users and their communities.
- We understand that the ongoing process of reconciliation is inseparable from our daily work. We know we have a lot of learning to do to inform our ongoing work and future actions.



# Introductions

CHRIS KINCH &  
CAMILA SANCHEZ



# About Connective

WHO WE ARE

# Who We Are

- Connective is committed to facilitating transformative social change in communities across BC and the Yukon
- The Connective approach is person-centered, holistic, and community-based
- Our services include reintegration support, housing and homelessness prevention, employment, outreach, Community Living, and other community-based services that create safe, healthy, and inclusive communities



## **Our Vision**

A safe, healthy,  
and inclusive  
community for all

## **Our Mission**

We strengthen  
communities by  
supporting people  
experiencing barriers  
so they can achieve  
greater  
independence

## **Our Values**

Inclusive  
Accountable  
Person-Centered  
Collaborative  
Determined

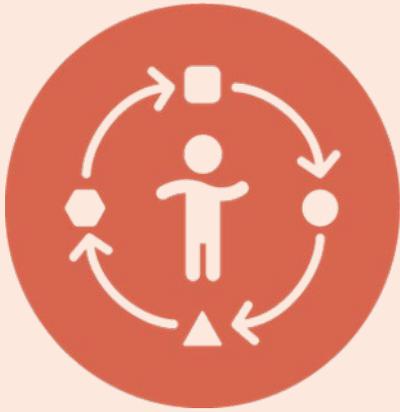
# Connective Regions

Connective operates in:

- Lower Mainland (Vancouver, Richmond, Burnaby)
- Fraser Valley
  - South Fraser (Abbotsford, Langley, Surrey)
  - North Fraser (Coquitlam, Maple Ridge, Port Coquitlam)
- Vancouver Island (Nanaimo, Campbell River, Duncan, Port Hardy)
- South Okanagan-Kootenays (Kelowna)
- Thompson Okanagan (Kamloops)
- Northern BC (Prince George, Dawson Creek, Fort St. John, Terrace)
- Yukon (Whitehorse)



# Our Collective Impact



**8000+**  
Persons Served



**1000+**  
Staff



**75+**  
Programs



**1400+**  
Housing Units

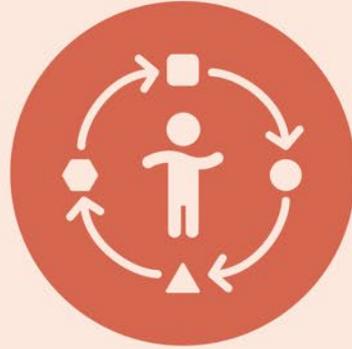
Updated January 2025

# Our Programs and Services



## Housing

Short and long-term programs with wraparound supports



## Community Services

Programming, housing supports, and community resources



## Outreach Services

Individualized supports to promote greater independence



## Clinical Housing

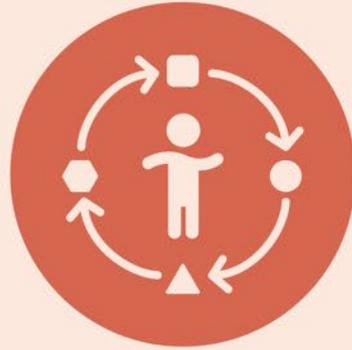
Specialized therapeutic programming with clinical staff

# Our Programs and Services – Northern BC



## Housing

3rd Ave & London  
Victoria Street Supportive Housing  
Ontario Street  
My Home Place  
Rental Protection Fund (Affordable  
Market Housing)  
CBCHB Rent Supplements



## Community Services

Coho Place



## Outreach Services

Supported Rent Supplement  
Program (SRSP)  
ACES  
Community Living BC  
Outreach



## Clinical Housing

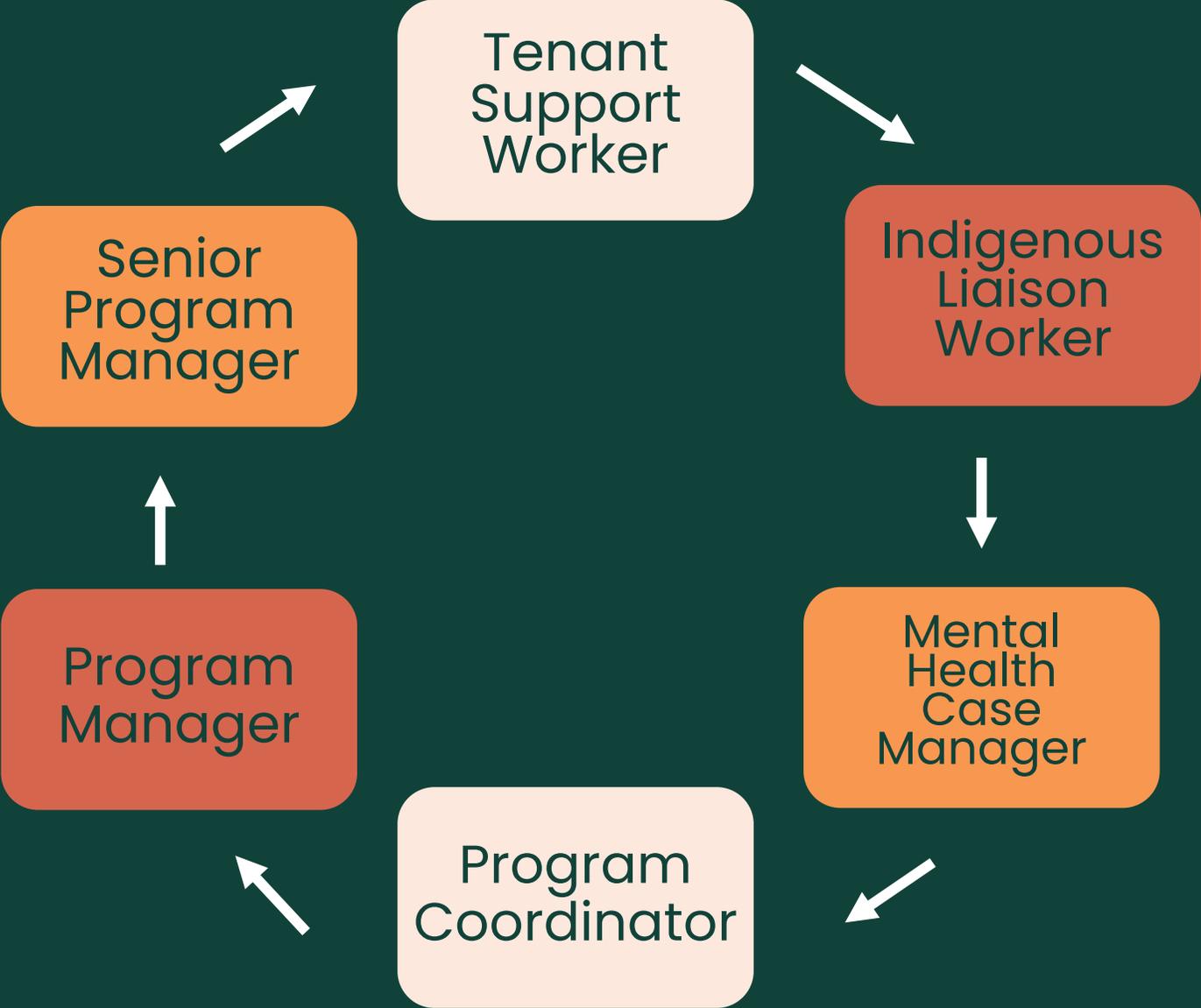
Juniper House  
Northern BC Therapeutic Community



# HEARTH Program Housing

PRINCE GEORGE

# Supportive Housing Staff Team



# Services

**Mental Health Support**



**Meals Cooked In-House**



**Life and Employment Skills Training**



**Resident Activities**



# Victoria Street Supportive Housing

- 2-phase HEARTH program at the former North Star Inn that will eventually provide up to 93 supportive homes
- Phase 1 tenancing (60 units) began May 21, 2024
- Phase 2 construction (33 units) expected to complete in the fall
- 54 units currently tenanted



# 3<sup>rd</sup> & London Transitional Housing

- Modular construction HEARTH program providing 42 temporary homes and a range of support services to individuals who are sheltering in encampments or public spaces
- Gradual resident move-ins began in January 2025
- A staff-supported steppingstone toward longer-term supportive or independent housing





# **Resident Success Stories**

# Brian

3<sup>rd</sup> & London Transitional Housing

“What I really appreciate is that this place supports people who’ve been pushed aside. Being here has helped me grow a lot—it’s taught me independence and made me a more responsible person.”



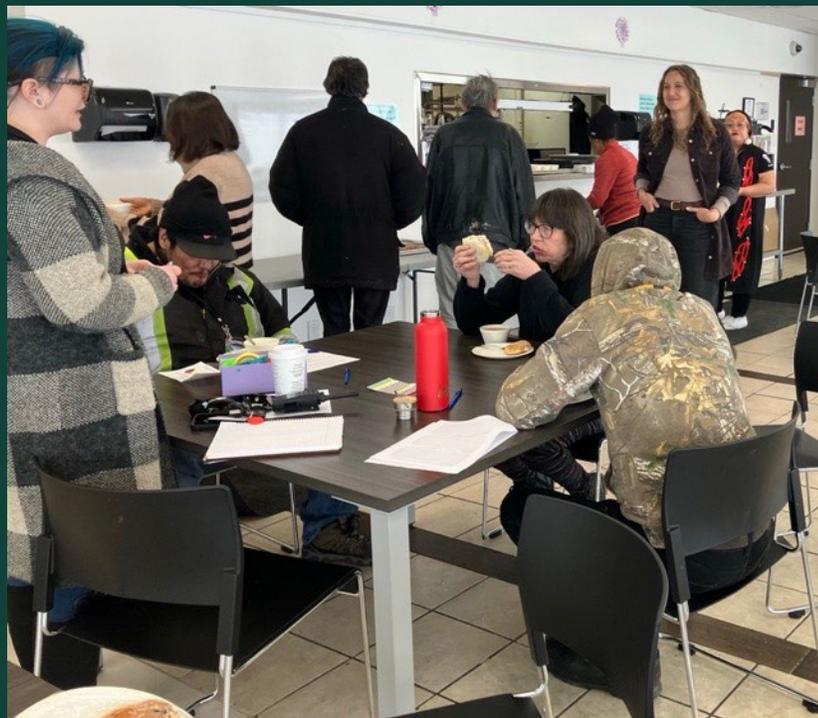
# Community Garden

Victoria Street Supportive Housing



# DW's Pathway

Victoria Street Supportive Housing



**Thank you.**



**CONNECTIVE**