



Operator Update: HEARTH Programs

Chris Kinch & Camila Sanchez



Territorial Acknowledgement

Connective is honoured to support people and communities across several ancestral, traditional, and unceded Indigenous territories in BC and the Yukon.

In **Northern BC**, we work on the traditional territories of the Kitselas Band, Kitsumkalum Band, Dane-zaa peoples, Lheidli T'enneh Nation and Ts'msyen (Sim-SHE-an) First Nations.

As visitors on these lands, we do not take lightly the privilege and responsibility of providing culturally appropriate services. We commit to incorporating the wisdom and expertise of Indigenous Elders, Knowledge Keepers, service users, and community groups in all that we do, to ensure our programs and services meet the needs of all those we serve.

Reconciliation



- We know a large proportion of our service users in Prince George are Indigenous. We recognize the privilege and responsibility of providing services to Indigenous communities. We want people to have the best services possible that are safe and culturally relevant for them.
- In our role as an essential service provider, we are committed to incorporating Indigenous perspectives and expertise into our programs and services, to ensure they meet the distinct needs of our service users and their communities.
- We understand that the ongoing process of reconciliation is inseparable from our daily work. We know we have a lot of learning to do to inform our ongoing work and future actions.



Introductions

CHRIS KINCH &
CAMILA SANCHEZ



About Connective

WHO WE ARE

Who We Are

- Connective is committed to facilitating transformative social change in communities across BC and the Yukon
- The Connective approach is person-centered, holistic, and community-based
- Our services include reintegration support, housing and homelessness prevention, employment, outreach, Community Living, and other community-based services that create safe, healthy, and inclusive communities



Our Vision

A safe, healthy,
and inclusive
community for all

Our Mission

We strengthen
communities by
supporting people
experiencing barriers
so they can achieve
greater
independence

Our Values

Inclusive
Accountable
Person-Centered
Collaborative
Determined

Connective Regions

Connective operates in:

- Lower Mainland (Vancouver, Richmond, Burnaby)
- Fraser Valley
 - South Fraser (Abbotsford, Langley, Surrey)
 - North Fraser (Coquitlam, Maple Ridge, Port Coquitlam)
- Vancouver Island (Nanaimo, Campbell River, Duncan, Port Hardy)
- South Okanagan-Kootenays (Kelowna)
- Thompson Okanagan (Kamloops)
- Northern BC (Prince George, Dawson Creek, Fort St. John, Terrace)
- Yukon (Whitehorse)



Our Collective Impact



8000+

Persons Served



1000+

Staff



75+

Programs



1400+

Housing Units

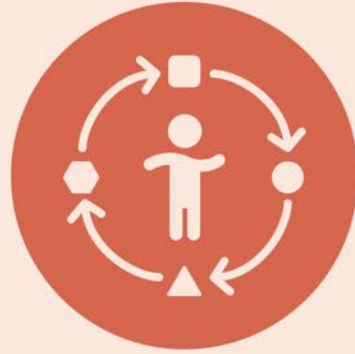
Updated January 2025

Our Programs and Services



Housing

Short and long-term programs with wraparound supports



Community Services

Programming, housing supports, and community resources



Outreach Services

Individualized supports to promote greater independence



Clinical Housing

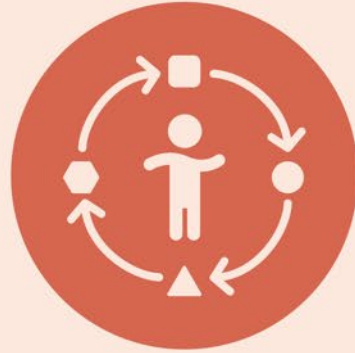
Specialized therapeutic programming with clinical staff

Our Programs and Services – Northern BC



Housing

3rd Ave & London
Victoria Street Supportive Housing
Ontario Street
My Home Place
Rental Protection Fund (Affordable
Market Housing)
CBCHB Rent Supplements



Community Services

Coho Place



Outreach Services

Supported Rent Supplement
Program (SRSP)
ACES
Community Living BC
Outreach



Clinical Housing

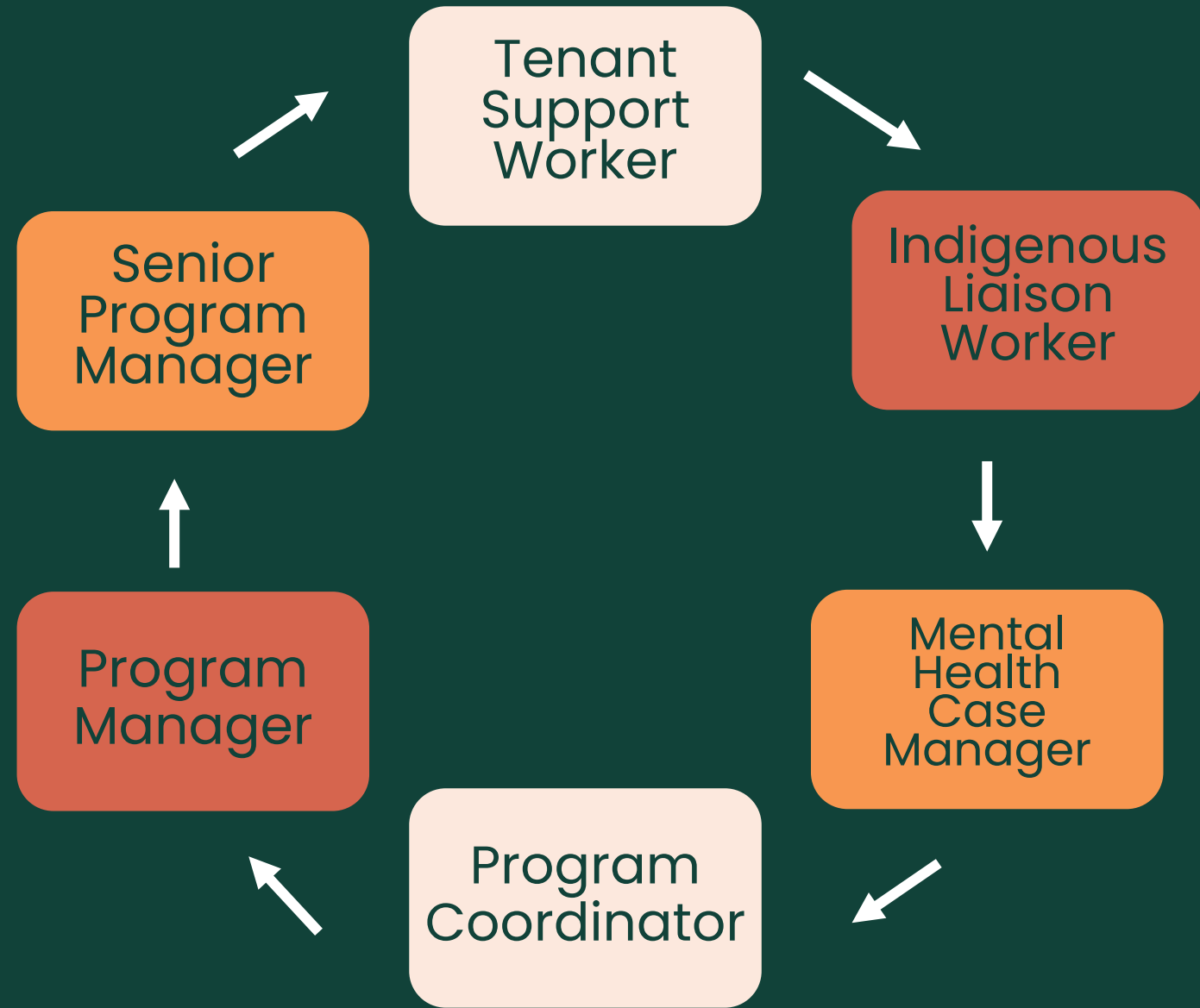
Juniper House
Northern BC Therapeutic Community



HEARTH Program Housing

PRINCE GEORGE

Supportive Housing Staff Team



Services

**Mental
Health
Support**



**Meals
Cooked In-
House**



**Life and
Employment
Skills
Training**



**Resident
Activities**



Victoria Street Supportive Housing


- 2-phase HEARTH program at the former North Star Inn that will eventually provide up to 93 supportive homes
- Phase 1 tenancing (60 units) began May 21, 2024
- Phase 2 construction (33 units) expected to complete in the fall
- 54 units currently tenanted



3rd & London Transitional Housing

- Modular construction HEARTH program providing 42 temporary homes and a range of support services to individuals who are sheltering in encampments or public spaces
- Gradual resident move-ins began in January 2025
- A staff-supported steppingstone toward longer-term supportive or independent housing





Resident Success Stories

Brian

3rd & London Transitional Housing

“What I really appreciate is that this place supports people who’ve been pushed aside. Being here has helped me grow a lot—it’s taught me independence and made me a more responsible person.”



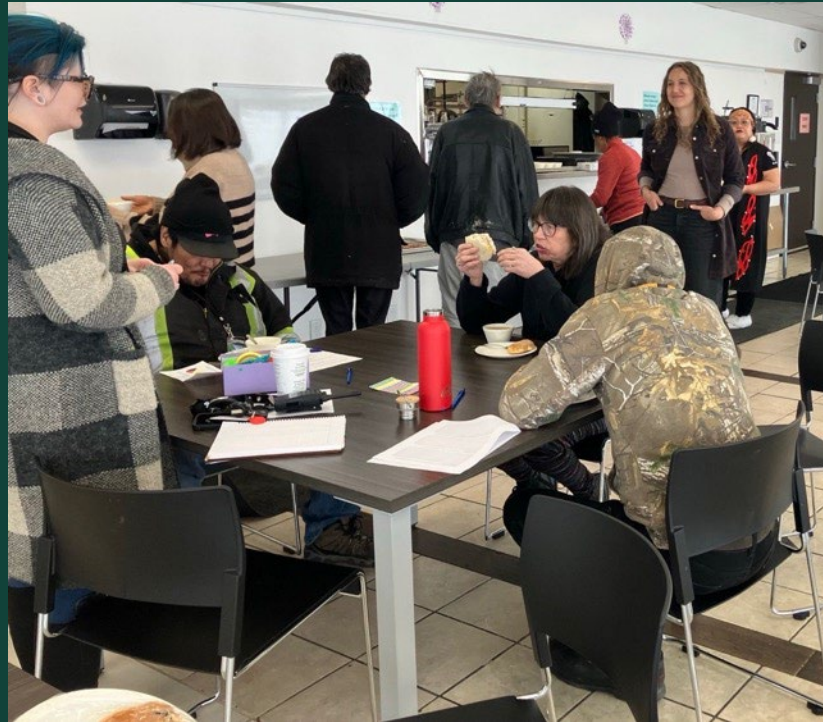
Community Garden

Victoria Street Supportive Housing



DW's Pathway

Victoria Street Supportive Housing



Thank you.



CONNECTIVE