



City of Prince George

Standing Committee on Public Safety

Update on Operations at 3rd Avenue and Victoria Street

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Welcome and Traditional Land Acknowledgement

Presentation Topics

- BC Housing's Approach to Supportive Housing Delivery in Prince George: HEART & HEARTH
- Site safety and community safety
- Coordinated Access & Assessment
- Update on supportive housing sites:
 - 397 3rd Avenue HEARTH
 - 1550 Victoria Street Supportive Housing
- Q&A



HEART

Homelessness and Encampments Action Response Teams



**Building with strong
community systems**



**Resolving encampments
and homelessness**



**Coordination and
administration**



**Driving planning from
shared data and analysis**



**Direct line to Provincial
policy-makers**



**Providing more shelter
and housing**

HEARTH

Homelessness and Encampment Action Response Temporary Housing



Taking Action

Delivering housing and shelter options



Resolving and Preventing

Sites for new temporary or permanent assets



Creating Opportunities

Aligning with other permanent housing and shelter investments

Site Safety

- 24/7 staffing by experienced professionals
- Direct phone number shared with neighbours
- Regular property maintenance and cleaning
- Perimeter checks
- All BC Housing projects employ **Crime Prevention through Environmental Design (CPTED)**:
 - Maximizing views of parking areas, entrances, sidewalks and other public spaces
 - Security cameras and lighting
 - Fencing, gates and fob entry



Community Safety

- Community safety is a collective effort and responsibility
- BC Housing provides **safe, affordable and quality housing** for people living in B.C.
- We also want a safe community and are **committed to being a good neighbour.**
- For safety concerns or issues beyond our housing sites, BC Housing works collaboratively with municipalities (bylaw), law enforcement and/or other emergency services for whom public safety is their mandate.
- BC Housing also supports our non-profit operators to work directly with the community to address any concerns that may arise around our projects.



Resident Selection via Coordinated Access & Assessment

- Eligible clients are matched to housing and supports, supportive housing and rent supplements funded by BC Housing
- Clients are supported to complete common triage and intake tools, including the Supportive Housing Registry (SHR) application form and the Vulnerability Assessment Tool (VAT).
- Available housing-related resources are matched to clients based on vulnerability and need, balanced with the need to also create healthy communities within the housing sites.
- Process is enhanced by the collective knowledge and existing relationships among service providers and with clients in the community.
- Provincial standards apply, regional and community differences and adjustments are permitted for operational and emergency responses, and to meet the needs of the local homelessness response

COORDINATED ACCESS & ASSESSMENT

CAA is a...

- Client-focused approach
- Single point of access: single application form
- Common assessment tool: common language
- Appropriate matching of client to supportive housing
- Coordinated access to housing: less fragmentation

