


Accessibility Issue (barrier to full and equal participation in society)

Column1	Column2	Column3	Column4	Column5	Column6	Column7	Column8	Column9	Column10	Column11	
Date Submitted	Location	Description of Barrier	Request	Education Req?	Prompt Action Possible?	Already planned?	Long Term Planning Req?	Description on Progress	SR #	Photo	Division
22-Apr-24	Downtown	Financial burden of Accessible Parking Fees- resident was parked in a paid lot in a handicapped spot with a visible handicapped placard and received a fine.	Consider City's policy of charging fees for accessible parking				X	The individual was informed that her request had been received and that the committee may consider reviewing it for potential policy changes.	3191647		Administrative Services/Eric D
23-Apr-24	Downtown	Accessible parking fees- financial barrier to preventing access to essential services, employment opportunities and recreational activities.	Additional request to consider City's policy of charging fees for accessible parking- implementation of free disabled parking within our city, including in pay city lots.				X	See above.	3191649		Administrative Services/Eric D

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21-Feb-24	Winnipeg Street	At 1433 Winnipeg Street the sidewalk in this location starts without any crosswalk or safe way to access it. In addition the sidewalk on the opposite side of the street is not accessible for someone who cannot use stairs.	Add Crosswalk.				X	National guidelines for pedestrian crossings have been updated, and crosswalks throughout the City were reviewed as part of this change. In August 2020, a Pedestrian Crossing Strategy was presented to City Council. This Strategy helps guide the City in identifying and upgrading pedestrian crossings, and inform Council's budget deliberation. A crosswalk on Winnipeg St south of 13th Ave was not identified. This location will be added for review. The Pedestrian Crossing Strategy can be found here: https://www.princegeorge.ca/city-hall/reports-publications/2020-pedestrian-crossing-strategy	3188655		Civic Operations/ Chris V
24-Feb-24	15th Avenue Frontage Road	15th Avenue frontage road that runs parallel to 15th Avenue ends at Jarvis St, but the sidewalk continues along 15th, 30 feet past the stop sign and is unmarked. Drivers expect pedestrians to cross at the stop sign, not further back, creating a hazard.	Signage and proper crosswalk markings.				X	Under review (not a typical intersection scenario).	3188727		Civic Operations

23-Feb-24	Ahbau Street	Lack of sidewalk along Ahbua Street, forcing people to walk on the street or through front yards.	Installation of sidewalks.	X	May be considered in future years- however there is sidewalk on the East side of the street (snow storage required for the West side of the street)	3188741	Civic Operations/ Mick J
24-Feb-24	Ahbau Street	Lack of streetlights from 10th and Ahbau Street to Rainbow Drive	Increased streetlights.	X	Under review-may be considered in future years.	3188741	Civic Operations/ Mick J
26-Feb-24	Handlen Road	Lack of sidewalk on either side of Handlen Road between Kelly Road South and Highway 97 (nearby school and retirement home)	Installation of sidewalk.	X	May be considered in future years. There are numerous candidates for new and sidewalk throughout the City, but funding is limited.	3188841	Civic Operations/ Mick J
13-Mar-24	Carney Street	Older family members struggle to avoid speeding cars, especially during winter. Busy intersections like Carney & 12th and Carney & 8th need sidewalks on all four corners that start and end within 20 to enhance pedestrian safety.	Installation of 20-meter sidewalks on all four corners of busy intersections like Carney & 12th and Carney & 8th.	X	Funding is limited and these types of improvements are not likely to be completed with current funding levels	3189573	Civic Operations/ Mick J
13-Mar-24	Ahbau Street	Often, especially in winter, citizens use wheeled transportation (scooters, motorized, baby carriages, wheelchairs) in the middle of Ahbau Street because the asphalt walkway is rough and eroded. Pedestrians have made a dirt path on the west side.	Sidewalk repaving.	X	Staff reviewed the locations noted, sidewalk assessment being conducted this year by a consultant for condition ratings. Transportation will work with the capital team to improve accessibility along this corridor.	3189578	Civic Operations/ Dave B

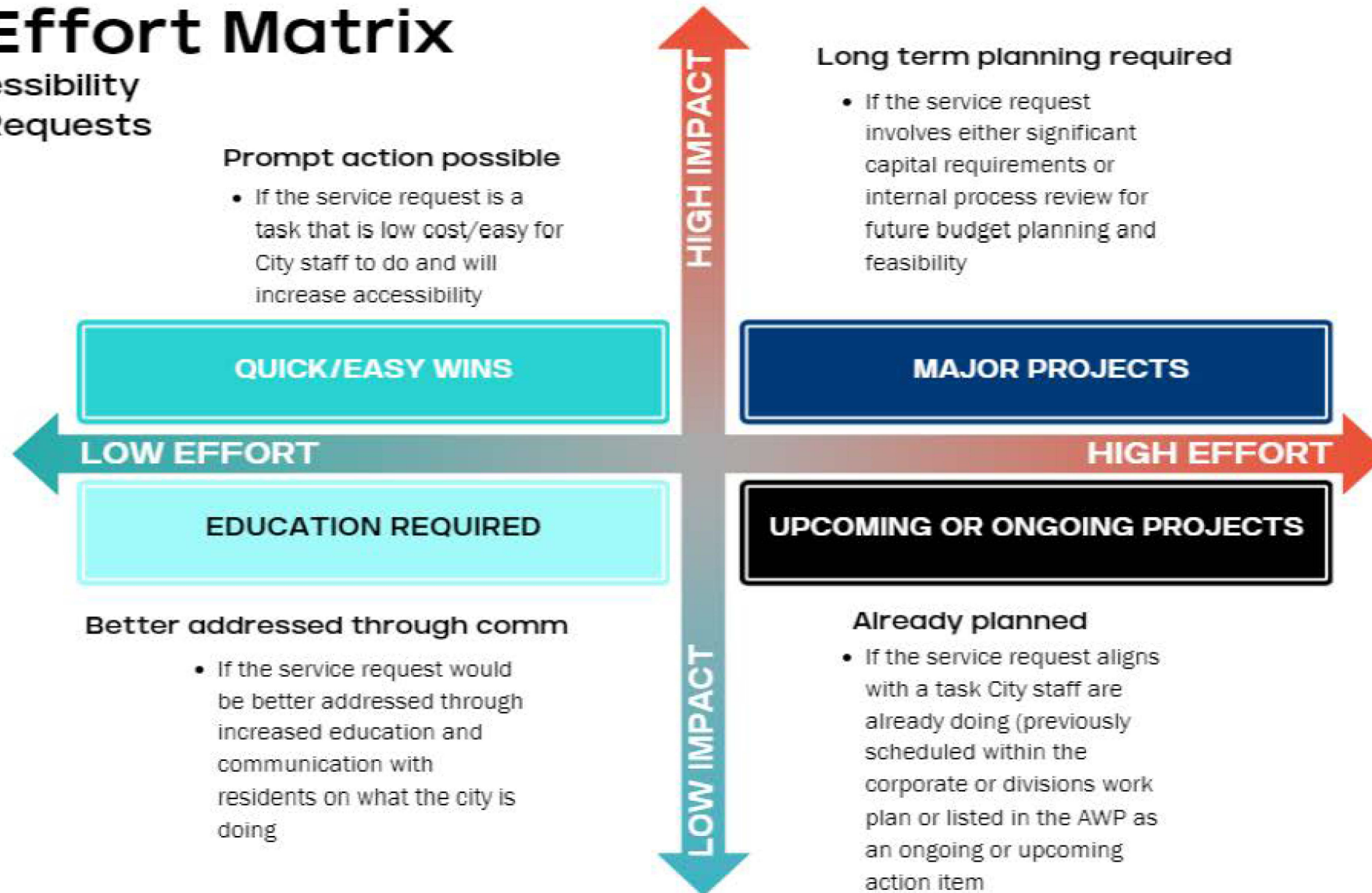
14-Mar-24	Ahbau Street	Wheelchair users wait on the street to catch the bus since the stops are not curbed at 8th, 10th, and Ahbau bus stops.	Install curbs for wheelchair users.	X	Staff reviewed the locations noted, sidewalk assessment being conducted this year by a consultant for condition ratings. Transportation will work with the capital team to improve accessibility along this corridor, adding access to bus stops along west side (southbound) of Ahbau.	3189579	Civic Operations/ Dave B
13-Mar-24	Ahbau Street	Ahbau Street is a busy student pedestrian and driving route. Semis using 10th Ave. as a route, navigate around vehicles at 10th and Ahbau with difficulty because the lines at 10th and Ahbau are not situated back (east) enough for drivers heading west on 10th, turning north or south, to have a clear view because the lines in the 2 lanes are even/parallel.	Repaint the traffic lines at 10th and Ahbau to improve visibility for westbound drivers turning north or south.	X	Staff reviewed this SR, the Transportation division will review the line painting with our contractor this spring and make any necessary adjustments to ensure turning movements are met with current standards.	3189580	Civic Operations/ Dave B
13-Mar-24	18th Avenue	18th Avenue does not have a sidewalk to access the Aquatic Centre, inhibiting wheelchair access to the facility for hydrotherapy.	Installation of sidewalk.	X	Noted for future project planning.	3189581	Civic Operations/ Chris V
13-Mar-24	Queensway	Queensway (near Ferry Avenue), utility poles obstruct the sidewalk, making it unsafe for wheeled conveyances like scooters, wheelchairs, and stroller	Widen sidewalk.	X	Will be considered for future years. Location of utility poles does not allow for 1.5m clearance to be achieved in all locations.	3189301	Civic Operations/ Chris V

21-Mar-24	6th Ave	Resident stated she tripped with her walker accessing 1188 6th Ave (ASAP). Feels the incline from the road to sidewalk is too steep for wheelchair access.	Install ramp or curb cut? Ensure sidewalk is at regulation height?	X	Unable to confirm any issues during site visit- the sidewalk was constructed up to the standards of the day (70's or 80's) and is low priority. May be considered in future years.	3189997		Civic Operations/ J oel T
5-Apr-24	17th Avenue	17th Avenue (between Winnipeg and Victoria Street) Utility poles obstructing sidewalk.	Widen sidewalk.		May be considered in future years.	3190692		Civic Operations/ Mick J
5-Apr-24	17th Avenue	No cutouts at 17th and Connaught, 17th and Pine and 17th and Oak Street.	Installation of curb drops.		No curb drops at the corners mentioned due to limited width of sidewalk caused by Hydro poles. Scooters or wheelchairs would be trapped once on the sidewalk and unable to get around poles. May be addressed in future years.	3190692		Civic Operations/ Mick J
5-Apr-24	Winnipeg Street	Sidewalk ends at the 15th Avenue and Winnipeg Street underpass becoming a dead end for wheel chair users (on the Parkwood Side)	Installation of sidewalk.	X	Winnipeg Sidewalk on east side is wide enough. West side presents many challenges with wall and overpass. Not likely to be addressed.	3190692		Civic Operations/ Mick J
8-Apr-24	Upland Street	Upland Street (near Ferry Avenue) many sections of the sidewalk do not have cutouts.	Installation of curb drops.	X	Wheel chair ramps are scheduled to be installed in July 2024.	3190814		Civic Operations/ Mick J
4-Apr-24	Dakelh Ti	From the intersection at Dakelh Ti and Domano to Stinger Cres, the sidewalk is dangerous for seniors to walk on.	Sidewalk repaving.		May be considered in future years.	3191644		Civic Operations/ Mick J
14-May-24	888 Canada Games Way	A boulder in the parking lot was hit by a vehicle moving it onto the pathway blocking accessibility to the path	Remove the boulder from the pathway.		Complete-the boulder was moved back into position.	3193019		Civic Operations/ Mick J


15-May-24	Westwood Drive	From the intersection of Ferry Avenue and Westwood drive, there is no sidewalk and is not wheelchair accessible at the bus stop at this location	Installation of sidewalk	X	Missing link may be added in future years.	3193080		Civic Operations/ Mick J
15-May-24	Ahbua Street	There are several bus stops along Ahbua Street of which is lacking in adequate sidewalks that are not wheelchair accessible	Sidewalk repaving/installation	X	May be added in future years.	3193081		Civic Operations/ Mick J
28-May-24	Tabor Blvd	Crosswalk located at 5th and Tabor North and South side is obstructed by the median. This results in anyone using a mobility device, with mobility limitations, or pushing a stroller having to walk out into the flow of traffic to cross the street and could pose a safety concern.	Installation of a ramp?	X	Reviewed by Roads Operations, and it was noted to be painted further south next year during the annual painting.	3193690		Civic Operations/ Chris V
31-May-24	7th Avenue	The sidewalk located on 7th avenue between Alward and Laurier Crescent is blocked by a fence due a road closure leading to those with mobility issues & mobility assistance devices who are not able to access the sidewalk & are forced to drive/walk on the road with traffic.	Ensure route for pedestrian access	X	As a result of temporary work in the area, City staff will ensure there is a path.	3193876		Civic Operations/ Mathew W

Impact/Effort Matrix

To prioritize Accessibility
Related Service Requests



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23-Feb-24	1770 George Paul Lane	The Aquatic Centre lacks stairs for seniors and disabled individuals to access the main pool, and the chair lift is broken. Makes it difficult for seniors and individuals with mobility challenges to access morning classes.	Install stairs or repair the chair lift.			X		Lift scheduled for purchase in 2025 through accessibility funding.	3188754		Civic Facilities
26-Feb-24	2187 Ospika Blvd	Lack of seating in CN Centre to accommodate individuals with a disability to sit with family during an event.	Increased seating options for individuals with a disability.					Existing wheelchair section was designed during original construction in 1994 . At this time it is not possible to add additional seats for friends, family, groups all in the same section due to space limitations. When possible, the Cougars and Tickets North try to find spaces as close as possible to the wheel chair section for friends & family etc.	3188829		Civic Facilities/ Michael P
11-Apr-24	4199 18th Avenue	The ramps leading up to the two front doors at this public facility (Agridplex) are too short and steep making it impossible for wheelchair access when someone is one their own.	Modify the existing ramps.				X	To be assessed in future work plan.	3191042		Civic Facilities/ Michael P
12-Apr-24	4199 18th Avenue	A wheelchair landing is required in the bleacher area. Once a wheelchair is parked in front of the bleachers there is no room for spectators to pass by it to go to the washrooms or exit the facility.	Installation of wheelchair landing area in bleacher area.				X	To be assessed in future work plan.	3191042		Civic Facilities/ Michael P
13-Apr-24	4199 18th Avenue	New front doors are being installed in this facility, the left door will have a push button for wheelchair access, however the other right front door does not have this function.	Installation of a push button at front door.				X	To be assessed for feasibility based on power needs and building structure.	3191042		Civic Facilities/ Michael P
14-Apr-24	4199 18th Avenue	There is a wall when you open the facilities two washroom doors that does not allow for enough maneuverability to allow wheelchairs to enter and exit as necessary.	Modify washroom doors.				X	To be assessed in future work plan.	3191042		Civic Facilities/ Michael P
15-Apr-24	4199 18th Avenue	Wheelchair access buttons are needed for both facility washrooms.	Installation of a push buttons on washrooms.				X	To be assessed for feasibility based on power needs and building structure.	3191042		Civic Facilities/ Michael P
15-Apr-24	4199 18th Avenue	Facility not up to standard to allow those with handicap and accessibility challenges to access this public facility.	Request for city staff to invest time and resources to bring this city owned facility up to a standard.				X	Refer to other specific service orders.	3191274		Civic Facilities/ Michael P
15-Apr-24	4199 18th Avenue	The door to access the north side of the facility does not have a push button.	Installation of a push button access for wheelchairs on the north side access door.				X	To be assessed for feasibility based on power needs and building structure.	3191283		Civic Facilities/ Michael P
15-Apr-24	4199 18th Avenue	There is insufficient space in the bleacher area for wheelchair users to spectate.	Installation of a space for wheelchairs spectating/landing area in the bleachers and or near the washrooms (perhaps 3 seat slots in total).				X	To be assessed in future work plan.	3191283		Civic Facilities/ Michael P
15-Apr-24	4199 18th Avenue	The ramped approach to the front entrances are too short and steep.	Modify the outside paved ramps leading to both front doors.				X	To be assessed in future work plan.	3191283		Civic Facilities/ Michael P
15-Apr-24	4199 18th Avenue	The bathroom lacks accessibility, as there are no push buttons for entry or exit. Additionally, the stall walls are positioned so that there isn't enough space to maneuver well if you are a wheelchair user.	The stall/wall adjustment when you open the doors as well as button access inside and out of both washrooms.				X	To be assessed in future work plan.	3191283		Civic Facilities/ Michael P
15-Apr-24	4199 18th Avenue	Individuals, with or without handicap placards, frequently park in the accessible parking stalls outside the agridplex to access a different facility.	Installation of an accessibility parking sign for each of the spots that specifically state for "Agridplex use only Violators will be towed".	X				Staff has worked with PG horse society to mitigate parking challenges at busier times at exhibition park.	3191283		Civic Facilities/ Michael P
22-May-24	1100 Patricia Blvd	Resident is requesting to have the that the existing accessible parking stall's location is revisited. It is currently "out of the way" to the entrance of the city hall or "hidden."	Installation of additional stall(s) and signage as appropriate.		X			Complete.	3192356		Civic Facilities/ Michael P

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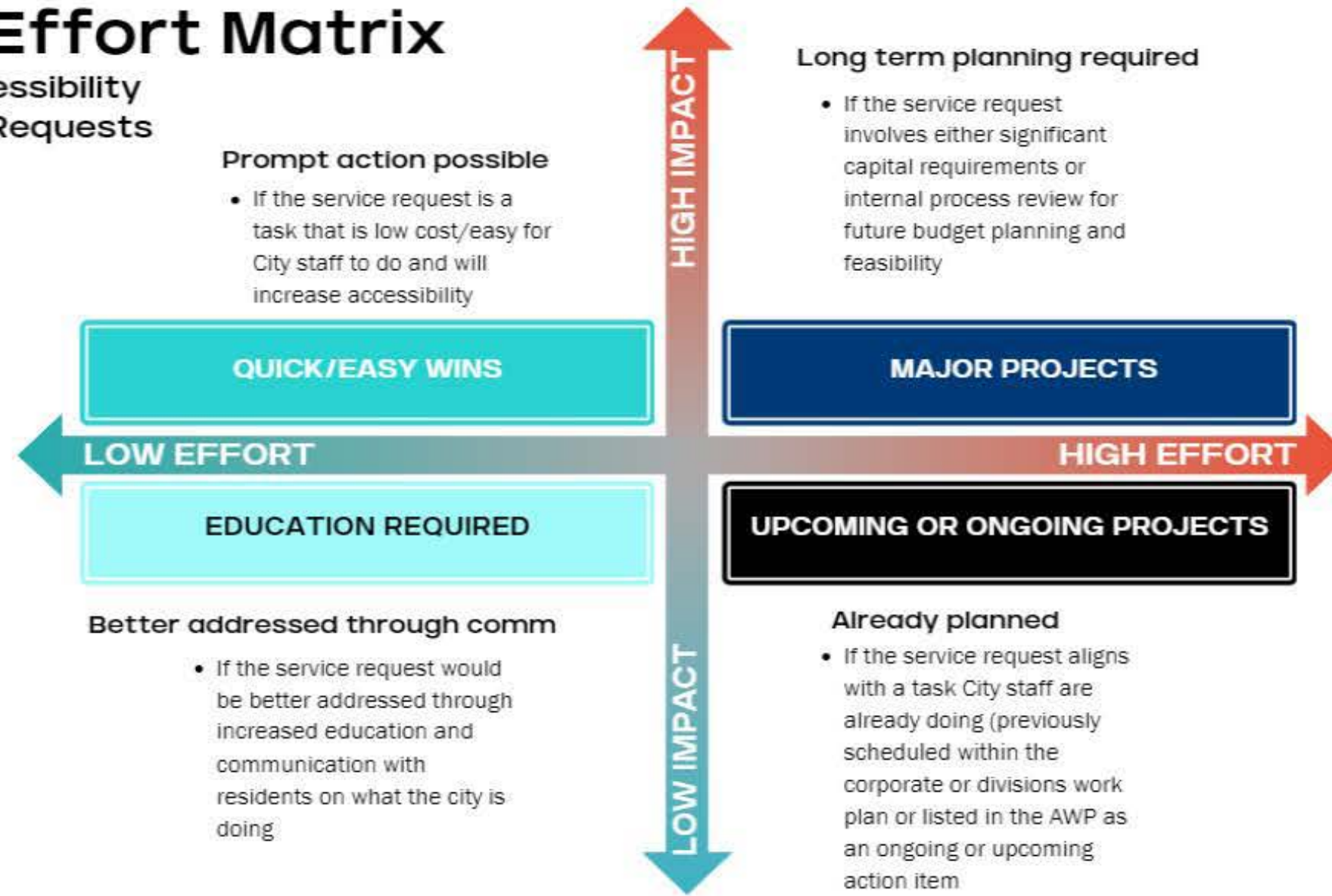
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17-May-23	McGill Park	The paved trail around the pond in the park leads to McGill Crescent, but it ends abruptly at a curb with the sidewalk on the opposite side of the road	A ramped curb install at the McGill park entrance and on the sidewalk across from it.				X	May be added in future years work .	3173691		Civic Operations/Mick J
21-Feb-24	Carrie Jane Gray Park	Remove barriers on the Nechako Heritage Trail to allow wheelchair access. Increase funding for accessible trails, as roads for able-bodied drivers have been prioritized for too long.	Heritage Trail accessibility improvements including removal of barriers to allow for wheelchair access.		X			Staff will review the area.	3188660		Civic Operations
2-May-24	Duchess Park	Duchess Park Public Playground washroom graffiti outside bathroom wall and on garbage containers	Remove graffiti.		X			Graffiti Removed.			Civic Operations/Tam W

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21-Feb-24	General	Requesting we consider a city bus route East or town as there are a lot of elderly in that area.	Add a bus route					<p>Transit Future Action Plan identifies expanding transit network to service new areas, as new developments occur new routes can be introduced.</p> <p>BC Transit is reviewing an on-demand transit system, this option may be explored for rural areas like this.</p> <p>More information to come from BC Transit on this program.</p>	3188670		Civic Operations/ Dave B

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18-Jan-24	Wood Innovation Building	The handicapped space in front of the Wood Innovation Building inaccessible due to snow, preventing access to handicapped parking.	Additional snow clearing/modification to route.		X			Graded last night, cars were parked impeding snow removal. Will return when time permits.	3187045		Civic Operations/Dallas C
21-Feb-24	Downtown Streets	Winter sidewalk conditions pose serious challenges, especially for those with mobility issues. The issues include: Snow piles or puddles from city plows blocking sidewalks. Difficulty transitioning from parked cars to sidewalks. Unsafe conditions on slushy roads with vehicles speeding by. Uncleared intersections that hinder	General increased snow clearing downtown.	X				If the volume of snow triggers a snow event snow is pushed from the sidewalk to the road and then hauled away in the downtown. Windrows that may be left are removed when time permits	3188628		Civic Operations/Mick J
23-Feb-24	15th Avenue	At 15th and Jarvis, the buttons for the pedestrian-activated light are set back several feet from the sidewalk, leaving their approach unplowed. This makes it impossible for anyone with mobility issues to activate the lights, which are essential	Additional Snow Clearing/modification to route.		X			Staff spoke to operators.	3188727		Civic Operations/Mick J
14-Mar-24	Ahbau Street	Bus riders often stand on Ahbau Street because the bus stops (8th, 10th, and Ahbau) are either not shoveled or are icy slopes.	Clear (shovel) and maintain bus stops to ensure there are no icy slopes.				X	Staff reviewed the locations noted, sidewalk assessment being conducted this year by a consultant for condition ratings. Transportation will work with the capital team to improve accessibility along this corridor, adding access to bus stops along west side (southbound) of Ahbau.	3189579		Civic Operations/Dave B