



# Prince George Hospice Palliative Care Society

April 2024

Update and Strategic Plan

<p>Strategic Goal #1</p> <p>Create a plan to begin construction on a Palliative Care Centre by 2028.</p>	<p>This center will be designed to support the needs of the community and may include: support urgent care for palliative illness, caregiver support, respite day care, an education center, and an employment center for our own doctors and specialists. Development of this goal will be through a collaboration of expert stakeholders.</p>
<p>Strategic Goal #2</p> <p>We have a thriving Home Hospice Program.</p>	<p>The Home Hospice service was developed and implemented in 2023. The goal is to maintain and ensure a program of excellence.</p>
<p>Strategic Goal #3</p> <p>We have a special reserve fund with \$1 million by December 2026.</p>	<p>The purpose of this strategy is to ensure that we have the funds necessary to do the research and conduct the feasibility studies required to move forward towards creating a plan for a Palliative Care Center.</p>
<p>Strategic Goal #4</p> <p>We are an employer of choice.</p>	<p>The goal of this strategy is to ensure that we have the human resources necessary to fulfill our mission and achieve our vision.</p>
<p>Strategic Goal #5</p> <p>We are leaders in Learning in hospice and palliative Care.</p>	<p>Our Hospice aims to be a centre of excellence. To achieve this goal we will be experts in hospice palliative care</p>
<p>Strategic Goal #6</p> <p>We demonstrate through our actions our value of diversity to the people we serve through cultural competency and diversity acceptance.</p>	<p>The purpose of this strategy is to improve the ability of the Society to deliver hospice palliative care at all levels and meet the needs of the diverse population of our region.</p>





# Strategic Goal #1

Create a plan to begin construction on a Palliative Care Centre by 2028.



We have identified a need to provide health and wellness care for people with life limiting illness.

We are currently undergoing a feasibility study to understand:

- The current options and services of care for people with a palliative illness
- Identification of gaps in care
- Research and evaluate what is currently being done across the country and abroad.
- Hold forums to engage with both potential users ( people with a palliative illness) , and those that provide care for them.

# Strategic Goal #2

## Have a Thriving Home Hospice Program.



We have had a very success full first year.

551 Hospital days avoided

20 Calls to ambulance avoided

71% had a home death as desired 29% dies at Hospcie House

Saved NHA \$836,329

We anticipate a saving of over **\$2.5** million yearly

Program has freeup

4,380 Home Nursing hours

6,570 Home Support hours

This allows NHA to allocate Home Care to other people in need



# Strategic Goal #3

We have a special reserve fund with \$1 million by December 2026.

We have been working with a community engagement group to help us start introducing the concept of palliative care to the community

This will help us seed the idea of this centre and how it will support health hand wellbeing in our community

We have been successful in getting a few grants to support this work, as well as in-kind support which will help offset expenses



# Strategic Goal #4

## We are an employer of choice.



*Awarded  
BEA PG Chamber of Commerce  
Excellence in Workplace Culture and Safety*

PGHPCS prides it self on living its values and treating our staff with the same kindness and compassion we do with our clients and guests

- We have increased our education opportunities so that everyone feels confident and able to do their jobs
- We now offer wage parity with other health care professionals
- We support flexible schedules so our staff can maintain a good work life balance

We have no long term vacancies



# Strategic Goal #5

We are leaders in Learning in hospice and palliative Care.



PGHPCS has initiated the Northern Hospice Collaborative to support hospice through out the North in providing care to their communities

We have monetized some education modules to help build the capacity of other hospice in the Province

We have been speakers at a wide range of conferences to share our expertise

We have partnered with UNBC in research and the development of programs

We work closely with CNC and UNBC to help educate their health care student

## Strategic Goal #6

We demonstrate through our actions our value of diversity to the people we serve through cultural competency and diversity acceptance.



PGHPCS is working on developing an ongoing partnership with IMSS to develop volunteer opportunities for new citizens, and share knowledge about cultural beliefs in death and grieving

We are working with LNT to help ensure we honour reconciliation work so Hospice is deemed a safe place to be for our indigenous guests and clients.

We are providing in-services and education to our staff and volunteers to understand how to make those in the LGBT2S community know that they are welcome and safe in our care.

We have developed a diversity statement that embraces not just our guests and clients but our staff and volunteers to that we all feel we are respected and safe





PRINCE GEORGE  
**HOSPICE**  
PALLIATIVE CARE  
SOCIETY



Thank you for the opportunity to  
share the remarkable work the  
team at  
The Prince George Hospice  
Palliative Care is doing